

## **2020 Disneyland Paris Princess Run Terms and Conditions**

**The following are the terms and Conditions for the Disneyland Paris Princess Run May 8-10, 2020. WorldStrides is one of the few appointed travel providers designated to offer travel services for this event. WorldStrides does not own or control any travel components offered for this event and is not responsible for the event, the race operations, the hotels, attraction tickets or transportation.**

---

**Through this document WorldStrides has met its Obligation to Inform.**

#### BOOKING PROCEDURES:

Reservations are not considered confirmed until a final payment is received and you have received a written confirmation from WorldStrides. Features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking.

**The Disneyland Paris Reservations department has provided our company with very specific, limited allotments of inventory to sell within pricing bands referred to as "waves". These "waves" have specific allotments that we are not able to extend and therefore once the inventory is sold out we are required to move onto the next wave of allotted inventory and pricing schedule. Pricing for each individual wave will be based on available inventory and/or "wave" payment deadline, whichever occurs first.**

WorldStrides does not have the personal contact information on all occupants of all rooms; therefore it is the responsibility of the account holder to notify travel companions, friends and family attending this event of the below event terms and conditions. Please note: Guests' personal data is taken by WorldStrides and transferred to Euro Disney for the purposes of the securing the package reservation and the performance of the Travel Services.

#### HOTEL RESERVATION PAYMENT PROCEDURES and IMPORTANT DEADLINE DATES:

- A deposit holds your travel package and full payment confirms it.
- A \$250 deposit per room DEPOSIT is due at time of purchase, of which \$200 is refundable if canceled in writing and confirmed received in writing by WorldStrides before your "wave" cancellation deadline specified below. Afterwards, the package becomes fully non-refundable. If needed, your Guest Service Representative will confirm what wave you purchased under.  
Wave 1 Rooming list, Final Adds/Changes & Cancellation – October 30 by 5 p.m. PST  
Wave 1 Final Payment – October 31  
Wave 2 Rooming list, Final Adds/Changes & Cancellation – December 27 by 5 p.m. PST  
Wave 2 Final Payment – December 30  
Wave 3 Rooming list, Final Adds/Changes & Cancellation – March 30 by 5 p.m. PST  
Wave 3 Final Payment – March 31
- **All DISNEY Paris travel bookings require a minimum of 2 night stay at a listed program hotel that includes the night of Saturday, 5/9/20. Also required is a race registration for at least 1 person in the room (not including kids races), and a minimum 2-day/ 2-park ticket per person. If room nights or tickets are reduced or canceled below the minimum, the race registration will also be canceled at the full cost of the purchaser. Minimum race registration, ticket and hotel travel package arrangements are required to be made together.**
- All race registrations are due to be completed by April 10, 2020
- The last day to upgrade tickets or add meal vouchers, PhotoPass, Pasta dinner options is April 17, 2020 or as inventory allows.
- A valid email address is required for the primary account holder and will be the person receiving the registration links for all persons in your party. The primary can do all the registrations solely or share log-in credentials if desired so each participant can complete their own registration. This new process will guarantee your party is together in the same corral.
- If a runner books all their race registrations or purchases a room directly through Disneyland Paris or another source, we cannot sell you additional add-ons as WorldStrides can only book the entire package.
- Hotel "room & ticket only" travel package purchase options are limited and only available to family directly associated with a registered runner that doesn't fit into 1 room and must be on the same travel account through WorldStrides. Same minimums apply as above, except for race registration once approved by Disneyland Paris.
- Maximum room capacity is 4 persons to a room, with the exception of the Davy Crockett Ranch, which has maximum room occupancy of 6 and Village Nature Paris that is a maximum of 3 adults or 2 adults/2 small children (if offered). Rollaway/cots are not available, except cribs for children under 5.
- There is no transportation option for the Davy Crockett or Villages Nature property and guests must have a personal car or take an Uber/Taxi to Disneyland Paris at their own expense.
- FINAL PAYMENT will be processed starting at 9 AM PST unless previous arrangements are approved and confirmed in writing in advance of this date. All credit cards on file will be automatically charged the full balance on account as of your designated wave schedule above. It is the responsibility of the reservation holder to have the preferred credit card on file with WorldStrides prior to final payment date. The final payment can be paid by credit card, guaranteed money order, or cashier's check and should be sent to: WorldStrides – Attn: Paris Princess Run, 5080 Robert J Mathews Pkwy, El Dorado Hills, CA, 95762. Checks must be received on or before the final payment date.
- By purchasing your package, you acknowledge that you have read and understand the full Terms and Conditions. Please be advised your travel transaction is with WorldStrides. However, all credit card payments are processed with the name of **GET-USA-ADVEMER TRAVEL 916 939 6805 CA** on your statement. Final confirmation/receipt will be emailed to you at the email address supplied unless otherwise requested. Should you have any billing questions please call the toll free number for WorldStrides at 888-877-4445, Option 3.
- WorldStrides accepts the following major credit cards: Discover, Visa and MasterCard. We do **not** accept Cash, American Express or ACH payments.

#### 2020 Disneyland Paris Princess Run Registration Package Bookings:

Hotel, ticket and registration arrangements are required to be made together at the same time. Packages will be offered until we are sold out of our allotment, or the deadlines dates above, whichever comes first. To guarantee your registration package(s) you must pay the package deposit and final payments in accordance with the stated schedule. These guaranteed registration packages are non-refundable, non-deferrable, non-changeable and non-transferable once final payment is made. However, the ticket in your package is upgradeable on or before the ticket upgrade deadline date of 4/17/20. Other available add-ons will be taken to 4/17/20 or until cut off by Disneyland Paris,

whichever comes first. Although registrations are purchased and confirmed at time of booking, the Registration links to officially sign up will not be available until 1<sup>st</sup> Quarter of 2020 at some point and is a function of the event owner.

#### MINORS:

- Pursuant to the provisions of the French Social Action and Family Code relating to the protection of minors (i.e. under 18 years of age) collectively accommodated for holidays without their parents or guardian, in particular article R 227-6 of said Code, each of such minors shall be provided an individual bed in premises that should have separate accommodation for girls and boys aged 6 and above.
- Children under 15 years cannot be vacationing at Disneyland® Paris without being accompanied by an adult and that a written authorization from parents or guardians is required for children aged between 15 to 17 years vacationing without being accompanied by adult(s).

**REGISTRATION INFORMATION and DEADLINES: It is the primary account holder's responsibility to complete the race registration information requirements for their party via the personal registration link sent by email direct from Disneyland Paris. Access will be closed as of 4/10/20 and no changes or updates will be allowed, unless otherwise communicated as changed from Disneyland Paris or WorldStrides.**

- All non kid-race participants must be 94+ years old at the time of the race.
- Kids races: 100m is for kids 1-4 years old, 200m for kids ages 5-7 years old and 1K for kids 5-12 years old.
- A child from 5 year can choose between 200m or 1km.
- If you purchase a race registration through WorldStrides you are responsible for submitting all required race registration information (including date of birth, shirts size and proof of time for corral placement). By submitting your registration electronically/secure fax, you acknowledge that you have read and understood the text presented to you as part of the registration process. You must pick up your own participant packet (which includes your event-issued bib number and timing device) during the Bib Pick Up scheduled hours. Not meeting deadlines may result in your name(s) not being printed on the bib(s).
- To collect a runner's kit on behalf of someone else, you must show your valid photo ID and a copy of the valid ID of the person you are picking the runner's kit for. You will need to bring the original printed voucher, as well as a power of attorney signed by the runner. It is mandatory that this power attorney show's your first and last name, plus the other person first and last name and the service(s) the alternate person is allowed to do.

#### CANCELLATION, CHANGES, DECLINED CREDIT CARD/NSF FEES:

- For all travel packages: The last day to reduce package components above the minimum is by 5:00 pm PST in the stated schedule in this document. This includes optional add-ons (i.e.: Pasta Party ticket, etc.) Exception is theme park ticket, meal vouchers and PhotoPass+ options, which can be added or upgraded until 4/17/20.
- Reservations with deposits will forfeit \$50 if cancelled by the dates specified. Afterwards, there are no refunds.
- All cancellations and changes must be made in writing to the WorldStrides corporate office. Changes are not guaranteed until confirmed in writing by WorldStrides. Changed can be submitted directly online, emailed, printed & mailed, or faxed. Email: info@GETTravel.com; mail to WorldStrides – Attn: Paris Princess Run, 5080 Robert J. Mathews Parkway, El Dorado Hills, CA 95762 or; Fax: (916) 939- 6806. To guarantee receipt of delivery for US Mail & Email it is suggested that you send your letter "Return Receipt Requested".
- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$30 transaction fee per instance.
- Cancellation of minimum travel package requirements is not allowable.
- Where allowable, a \$25 per occurrence change fee will be assessed for changes to package components, occupant names, travel dates, and hotel choice after 4/17/20.
- All theme park ticket upgrades, Meal Vouchers and PhotoPass+ options on account as of your final payment date will be NON REFUNDABLE with no changes, exchanges or post event shipping for those who do not use or pick up their tickets. Payment is due upon booking for add-ons made after your final payment date.
- No refunds will be made for unused Disneyland® Resort package components. All package components are non-transferable, non-changeable, non-deferrable and non-refundable.
- No refunds will be given to no-shows, reduced nights or for early departures.
- Race registrations are non-refundable, non-deferrable and non-transferable upon booking.
- If your air has been ticketed, there will be an additional cancellation or change fee per ticket equal to the cancellation or change fee assessed by the airline.
- EVENT CANCELLATION: If the race event is cancelled by the event owner, WorldStrides will work diligently with them on behalf of our clients on the refund and transfer/re-booking options offered to our travelers. WorldStrides is not responsible for currency lost in international transfer fees or currency exchange losses when processing refunds. WorldStrides is also not responsible for runDisney event cancellation. Refunds received from runDisney Paris will be refunded in euros received at the time of payment. runDisney nor WorldStrides cannot be held responsible what amount represents in USD at the moment of refund based on conversion rate. If the conversion rate is not advantageous at time of refund we encourage you to consider transferring any payments against the current race in which you are registered for to a future booking.

#### REFUNDS:

- No refunds may be granted for any trip or stay that is interrupted, or any Service that is not used, if this is due to reasons beyond the control of WorldStrides or event owner. Purchasing the Travel Refund Program is highly recommended.
- If you cancel, amounts paid, minus cancellation fees (and minus travel refund program premiums where applicable) will be refunded within 30 days after cancellation.
- No refunds will be made after travel has commenced, for no-shows or if a flight is missed/delayed.
- See above Event Cancellation clause for information relating to refunds should it happen.

#### CHANGE PROCEDURE:

- Changes affecting outbound flights or first night's accommodation must be made at least 30 business days prior to arrival and are subject to rate changes and/or change fees. Airlines/hotels/suppliers do not permit changes in certain situations.
- Changes that result in additional fees or charges for falling below any stated minimum to qualify for "group or discounted" rates will be passed onto the account holder and payable prior to departure.

#### PACKAGE RATES & CURRENCY EXCHANGE RATES:

All packaged and other published rates have been converted from Euros into U.S. dollars. All published rates are subject to change due to imposition of documented French or USA tax increases or other charges of governmental authorities, international transaction fees, and/or subject to currency exchange rate fluctuation above \$1.20 USD to Euro exchange rate as of 9/9/19. Any documented increases will be applied to credit card on file. Additional room charges may apply if more than 2 adults per room.

#### COMPLAINTS:

- Complaints arising during performance of the event shall be brought as quickly as possible to the attention of WorldStrides in order for a solution to be sought immediately. Complaints must be made in an appropriate manner and include evidence of the subject of the dispute.
- Without prejudice to the right to make claims, complaints which cannot be made immediately or which have not been immediately resolved to mutual satisfaction must be made to Euro Disney at the earliest opportunity and in any event:
  - Prior to use of the Services for any complaints occurring prior to the date on which these Services are supplied
  - Within one month following the end of the stay or visit for complaints arising during the stay or visit itself.
- Complaints may be made by any means enabling acknowledgement of receipt to Disneyland® Paris, Guest Communication; by post to the following address: B.P. 100, 77777 Marne-La-Vallée Cedex 4, France; by fax to: + 33 (0) 1 60 43 58 47; or by e-mail to: [dip.guest.communication@disney.com](mailto:dip.guest.communication@disney.com).
- Complaints shall specify details of the way in which the Guest is not satisfied, the date of the stay or visit and the booking number.

#### TRANSPORTATION:

- Transportation is not included in the travel package, other than the resort shuttles inside the Disneyland Paris Resort and operated by Disneyland Paris.
- WorldStrides accepts no responsibility for, the quality, content, nature, or reliability of any transportation websites accessible by hyperlink from the WorldStrides website.

#### HOTEL INFORMATION:

- All guests are required to show their Passport and official WorldStrides Travel Voucher at Check-in. Guests will receive their park tickets, and any vouchers/tickets for optional add-ons at check in. The vouchers and tickets received may not be copied, resold or duplicated and may only be used once for any given Service mentioned thereon. Misuse may result in confiscation of Voucher or tickets concerned.
- Check In is 3pm and onwards and check out is before 11am. Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. Early check-in and late check-outs are not guaranteed and may require an additional fee if available.
- All hotels require an additional credit card authorization or cash deposit if no credit card is available at the time of check-in for incidental charges (parking fees, refrigerators, microwaves, room service, etc.).
- Only standard room types with standard view are available in the travel package. Room type upgrades may be requested at check in along with connecting or adjoining room requests. Upgrades are based on hotel availability and not guaranteed until arrival. Upgrade costs are to be paid to the hotel directly.
- Euro Disney reserves the right to transfer room booking from one hotel to another hotel in a similar or higher category, at the same rates, up to one day prior to arrival.
- Guests are responsible for their own safety and are responsible for damaged or missing equipment, furnishings or other provided amenities not reported damaged or missing on arrival. Additional cleaning and damage fees may apply.
- No refunds or reductions in pre-paid rate are granted for mechanical failures or malfunction, interruption of utilities or other maintenance problems concerning air conditioners, heaters, dishwasher, washer, dryers, televisions, VCR/DVD players, swimming pools, or other appliances or amenities. WorldStrides does not take responsibility for renovations happening or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel or attraction level.
- WorldStrides does not control any additional group or leisure business that any program hotel property books into its hotel and cannot be held responsible of the actions or behavior of others.
- It is the guest's responsibility to inspect room upon check-in and report any damage or smells (from smoking or otherwise) in the room to the reception desk, to request repair or a move to another room. If posted, verbal, written or other hotel/resort/property rules are violated or if there is any damage of any kind to the room that results in fees upon or after check-out, it is the responsibility of the room occupant and/or group leader to cover 100% of the charges.
- WorldStrides is not liable for incidentals, fees or damages caused by a guest and reserves the right to charge the credit card on file should it not be satisfied with the hotel directly.

#### SPECIAL REQUESTS:

- Special requests (ie: dietary, allergy, handicap needs, low floor, early check-in, connecting rooms, etc.) must be provided at time of booking for consideration but in no way guarantees that they shall be met. Euro Disney shall make its best efforts to take such requests into consideration. The confirmation of a booking by Euro Disney shall not be construed confirmation of any special request, unless Euro Disney's confirmation itself specifically indicates acceptance of such special request. In some cases, special requests may involve additional costs; the guests shall be made aware of these where applicable.
- If one or more of the participants to the stay or visit has restricted mobility, disabilities or requires special care, the guest shall make Euro Disney aware of this prior to booking in order to establish together the extent to which Euro Disney may be able to cater for any such needs.
- WorldStrides, nor any program hotel, make any promises or guarantees relating to room block placement and/or individual special requests.

#### TRIP REFUND PROGRAM

All travelers are automatically registered for the Trip Refund program and its associated fees. This premium is paid at time of purchase and is non-refundable. To Opt Out of this program at time of booking, travelers will need to contact our Guest Services Department at 888-877-4445 option 3 Monday through Friday between the hours of 8:30AM and 5:00PM PST. A mandatory declination form will be sent for signature.

#### SUMMARY OF DESCRIPTION OF TRIP REFUND PROGRAM:

WorldStrides, offers a Trip Refund Program. This Trip Refund premium is initially included in your base registration package trip price and coverage begins upon payment of initial deposit (plus added refund program premium). If you choose to opt out of this program, each registrant must opt out in writing to WorldStrides. WorldStrides will not process any payments, or confirm any account details, until written consent for each occupant is received. Once the written request is received, WORLDSTRIDES will process your payment, and confirm your reservations. If you do not opt out, then you will have coverage based on your trip price. This program covers Trip cost per person no larger than \$5,000.

The following is a summary of the Trip Refund Program.

If you cancel your Covered Trip for any reason outside of the covered reasons, WorldStrides will reimburse you for 65% of the prepaid, forfeited, nonrefundable Payments or Deposits you paid for your registration package provided:

1. The payment for this plan must be received (if mailed, postmarked) within 24 hours of the date your initial deposit / payment for your Covered Trip is received;
2. You protect 100% of all prepaid Covered Trip costs that are subject to cancellation penalties or restrictions; and ensure within 24 hours of the payment for those arrangements the cost of any subsequent arrangements added to your Covered Trip; and
3. You cancel your Covered Trip 2 days or more before your scheduled Covered Trip departure date.
4. Covered reasons for cancellations are subject to 100% of your trip cost minus your Trip Refund Program premium returned to you once supporting documentation has been provided, reviewed, and approved. All other reasons for cancellations, outside of the covered reasons below, will be subject to 65% of your trip cost minus your Trip Refund Program premium.

#### Covered Reasons

##### Include the

##### Following:

1. Sickness, Injury, Death
2. Involuntary Job Termination or Layoff
3. Residence Uninhabitable
4. Traffic Accident in Route
5. Subpoena/Court Order
6. Quarantine
7. Hijacking
8. Jury Duty
9. Active Military Member Deployment

#### 2020 Trip Cost (per person) / Premium (per person)

\$0-\$250 / \$50 per person
\$251-\$500 / \$85 per person
\$501-\$1000 / \$125 per person
\$1001-\$1500 / \$165 per person
\$1501-\$2000 / \$185 per person
\$2001-\$3000 / \$275 per person
\$3001-\$4000 / \$310 per person
\$4010-\$5000 / \$385 per person

#### HOTEL AWARDS POINTS/PROGRAMS:

Disneyland Paris hotels do not participate or have their own hotel point rewards program.

#### DISNEYLAND THEME PARK TICKETS

**Disneyland® park tickets included in the 2020 travel package do not have to be used on consecutive days and are valid up to 7 days after your hotel check in date. They cannot be used prior to hotel check-in and expire at the end of the day of your check out date.**

Each day this ticket is used at any Theme Park constitutes one full day of use. Some activities/events may be separately priced. Park direct incentives or promotions are not applicable to travel package bookings. Tickets cannot be added, changed or upgraded after 4/17/20. This includes upon or after arrival. Additional tickets can be purchased at regular rates at the Parks after 4/17/20 (at Disneyland Paris).

- Tickets are sold by WorldStrides in advance of guest arrival only and distributed by hotel front desk upon arrival. There are no advance shipping options or advance pick up options.
- Every person in the room must purchase the same ticket type in the travel package, additional days can be purchased directly at the park.
- Tickets cannot be purchased from or changed by WorldStrides after 4/17/20. Upgrades are not possible onsite. Additional ticket needs to be purchased at the Park gates at going retail rate.
- All tickets and ticket types on account are considered FINAL as of our deadline date on the schedule noted in this document at 5pm PST, or upon booking afterwards, and will be NON REFUNDABLE with no changes, exchanges or post event shipping for those who do not use or pick up their tickets.
- The amount paid for tickets purchased through WorldStrides cannot be applied toward upgraded tickets or annual passes with Disneyland directly.
- Tickets lost, damaged, stolen or not picked up are not replaceable or refundable by WorldStrides.
- Prices are available through WorldStrides and include sales tax. All tickets and ticket options are non-transferable, non-deferrable, non-changeable and non-refundable.
- Visiting more than one Theme Park on the same day requires the Park Hopper® option. Parks, restaurants, attractions, recreation, FastPass+ selections, entertainment, and other products, services or items are subject to change without notice, cancellation, and may close temporarily due to rehabilitation, refurbishing, capacity, seasonal, inclement weather or special events and may otherwise change or be discontinued without notice and without liability to the owners of the Walt Disney World® Resort. Ticket media is not valid for special or premium events or other activities which are separately priced. Admission entitlements are non-transferable and must be used by the same person on any and all days. Age restrictions apply for access to certain facilities.
- Features for all components are subject to change and may be based on features available on date

#### Changes to the Website

WorldStrides may, in its sole discretion, terminate, change, modify, suspend, make improvements to, or discontinue any aspect of the website or any products or services available through or outside of the website, temporarily or permanently, including the availability of any products or services of the website or access to any parts of the website, at any time without notice to you, and you agree that WorldStrides shall not be liable therefor.

#### Linked Sites

WorldStrides makes no claim or representation regarding, and accepts no responsibility for, the quality, content, nature, or reliability of websites accessible by hyperlink from the WorldStrides website, or websites linking to these websites. The linked websites are not under the control of WorldStrides, and WorldStrides is not responsible for the content of any linked website or any link contained in a linked website, or any review, changes, or updates to such sites. The inclusion of any link does not imply affiliation, endorsement, or adoption by WorldStrides of the web site or any information contained therein.

Pursuant to the provisions of article L.211-9 of the French Tourism Code, it is hereby expressly specified that the information supplied on our various marketing media may be subject to changes which the Client shall be made aware of prior to conclusion of the event, it being specified that certain shows, attractions, events, stores, restaurants and ancillary facilities are open only at certain times of the year and/or may be closed, altered, delayed or made unavailable without notice. Euro Disney reserves the right to apply differing terms and conditions of sale, including different rates, depending on place of residence within the European Union on the basis of objective criteria pursuant to article 20 (2) of Directive 2006/123/EC.

WorldStrides may update or amend these Terms and Conditions from time to time to comply with law or to meet our changing business requirements without notice to you. Your continued reservation, use of the website and/or other products or services of WorldStrides after any such changes constitutes your acceptance of the new Terms and Conditions. Any updates or amendments will be posted on the website. The Terms and Conditions displayed on the website at the time the order is accepted will apply to the order.

These terms and conditions constitute the entire agreement between WorldStrides and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented to by both parties. For questions about these terms and conditions, please call 888- 877-4445, or email [info@gettravel.com](mailto:info@gettravel.com)