

2018 Double Pump Terms and Conditions (All Events)

GET Sports, as your provided travel company, has the following terms & conditions as part of your travel arrangements (hotels, transportation, attraction tickets, or other). As such your arrangements are subject to these terms & conditions. It is the responsibility of the individual booking any arrangements to provide every person involved in the reservation(s) a copy of these terms & conditions. All individuals and teams that are purchasing travel services must adhere to the official housing policy and all terms & conditions stated herein.

BOOKING PROCEDURES:

Reservations are not considered confirmed until a final payment is received and you have received a confirmation from GET Sports. Service features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking.

PAYMENT PROCEDURES and IMPORTANT DEADLINE DATES:

-- A deposit of \$50 per room is due at the time of booking. Of which \$10 per room is a non-refundable Administration/Processing fee, A deposit holds your reservation and full payment confirms it.

--**FINAL PAYMENT** is due on your event's listed Final Payment date below. Bookings made on or after your event's listed Final Payment date(s) must pay in full at time of booking. Larger group balances on large group reservations paid via credit cards may pay an additional administrative fee.

--Credit cards will be automatically charged on the Final Payment date listed at approx. 10AM PST for any balance due on your account. A new authorization must be given on or prior to that date, or the final payment can be paid by check, money order or cashier's check, wire transfer & should be sent to:

--**GET Sports** -- Attn: 2018 (Your Event Name), 5080 Robert J Mathews Pkwy, El Dorado Hills, CA. 95762. Cash is not accepted and GET Sports will not take responsibility for losses

Room block expiration: Blocks are only held for 1 week at a time, unless other arrangements are made. Once expired, deposit will be required (per room) to reestablish. All room blocks on hold will expire on their respective dates listed for their event below.

--All Credit Card payments are subject to bank processing fees.

--All credit card payments are processed through WORLDPASS TRAVEL GROUP on behalf of GET Sports - and will appear on your statement. Final confirmation/receipt will be emailed to you via the email address supplied, unless otherwise requested to us.

CANCELLATION, CHANGE FEES and DECLINED CREDIT CARD/NSF FEES:

Cancellation date: See specific event dates below.

--For any cancellations made ON or earlier than your event's listed cancel date, there is a cancellation fee of \$10 per room. All cancellations must be in writing.

--Cancellations made after your specific event's listed cancel date are nonrefundable. All payments are non-transferable and non-refundable. No refunds will be given to no-shows or for early departures.

--All cancellations must be made in writing to the GET Sports corporate office.

Cancellations must be made in writing, via email, or mail and sent to: info@GETTravel.com or GET Sports -- Attn: Guest Services, 5080 Robert J. Mathews Parkway El Dorado Hills, CA 95762, Attn: Guest Services. To guarantee receipt of delivery for US Mail it is suggested that you send letter "Return Receipt Requested".

--Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$30 transaction fee per instance.

--For a change made after your events listed Final Payment date or changes that results in a rate change, there is an additional \$25 per room charge plus any change fees assessed by hotels or other suppliers. For changes, the change fees must be paid in addition to any increase in rate resulting from the change. All changes must be in writing.

REFUNDS:

--If you cancel, amounts paid, minus cancellation fees and other amounts owed, will be refunded within 30 days after scheduled departure date.

CHANGE PROCEDURE:

--Changes must be made in writing, via email, or mail and sent to: info@GETTravel.com or GET Sports -- Attn: Guest Services, 5080 Robert J. Mathews Parkway El Dorado Hills, CA 95762.

--Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.

RATES:

All rates are subject to changes until account balance is paid in full. After balance is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Incidental charges require an additional credit card authorization at the time of check-in as some amenities may be charged a fee such as (parking fees, refrigerators, microwaves, roll away beds, room service, etc.) unless they are part of the room rate published. GET Sports is not responsible for any incidental charges that might be added to your room charges, during your hotel stay.

HOTEL CHECK IN/OUT:

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 10 and 11 a.m. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out. Incidental charges require an additional credit card authorization at the time of check in.

BAGGAGE AND VALUABLES:

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

GET Travel Sports is not responsible for any lost or stolen items.

HOTELS:

Guests are responsible for their own individual safety and are responsible for damaged or missing equipment, furnishings or other provided amenities. Additional cleaning and damage fees may apply. No refunds or reductions in pre-paid rate are granted for

mechanical failures or malfunction, interruption of utilities or other maintenance problems concerning air conditioners, heaters, dishwasher, washer, dryers, televisions, DVD players, swimming pools, or other appliances or amenities. Please do not hang laundry, uniforms or towels from interior room sprinklers or from balcony areas.

GET Sports does not take responsibility for renovations happening at Hotel property or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel or attraction level.

2018 Double Pump Summer Tip-Off:

- **Blocks Expire:** Monday, June 18th, 2018
- **Cancel Deadline:** Monday, June 18th, 2018
- **Final Payment Date:** Tues, June 19th, 2018
- **Disney Advance Ticket Sales Cutoff:** Friday, June 8th, 2018
- **All other Ticket Sales Cutoff Date:** Tues, June 26th, 2018
- **Ticket Shipping Date (All):** Wed, June 27th, 2018

2018 Double Pump Best of Summer:

- **Blocks Expire:** Monday, June 25th, 2018
- **Cancel Deadline:** Monday, June 25th, 2018
- **Final Payment Date:** Tues, June 26th, 2018
- **Disney Advance Ticket Sales Cutoff:** Friday, June 15th, 2018
- **All other Ticket Sales Cutoff Date:** Monday, July 3rd, 2018
- **Ticket Shipping Date (All):** Thurs, July 5th, 2018

2017 Events and Attraction Terms:

2018 Disneyland & California Adventure --

See your specific event above for purchase deadlines and shipping dates.

- A youth group purchasing a Disney Youth Ticket must be part of an organization, which is an accredited school, sports, religious, or other established youth organization; group will be contacted for verification.
- A youth group must consist of a minimum of 10 youth between the ages of 3-22 years of age in order to qualify for the Youth Rate Ticket. For every 10 youth (ages 3-22) tickets purchased, group shall receive 1 complimentary chaperone ticket. Any Youth tickets returned prior to distribution shall be subject to the 1 per 10 ratio. If the Youth ticket order falls below 10, the earned comp shall be removed from the order. Once tickets are in-route to the delivery address tickets are non-refundable or returnable. No changes can be made to the order.
- The number of Group Leaders/Chaperons and Additional Guests can NOT exceed 50%, of the number of youth. Paid adult and paid chaperone tickets are not eligible for earned comp tickets.
- The entire youth group, including all Group Leaders and any extra paying guests must be present for the first time entry into the Disney Theme parks the same day/time for tickets to be valid.
- The tickets are not upgradeable at the gate nor can they be upgraded to a season pass at any time.
- Once tickets are in-route for delivery no refunds, returns or changes are allowed.
- All tickets must be used based on the date stamped on the ticket and the eligible date of usage outlined on the printed ticket.
- There is no replacement/refund for lost, stolen, misplaced, damaged or un-used tickets at any time.
- Any un-used days on the multi-day ticket not used are non-refundable.
- Disney Youth Tickets are available for groups from within the 48 Continental United States.
- No International groups are allowed to purchase under the group account. International groups must purchase tickets at the full gate price directly from Disney Attraction Ticket booths.
- The Twilight Ticket was discontinued in 2016 and is no longer available for sale.
- Holiday block out dates: January 1-8, December 16-31, 2017

2018 Knott's Berry Farm, Great America, Six Flags, Medieval Times, Universal Studios Hollywood

See your specific event above for purchase deadlines and shipping dates.

- Knott's Tickets Valid One Day thru December 31, 2018
- Great America Tickets are valid until October 29th 2018
- Six Flags Magic Mountain Tickets valid May 1- June 30, 2018
- Six Flags Discovery Kingdom tickets are valid until January 1, 2019
- Medieval Tickets expire December 30, 2018
- Universal Tickets are valid until December 31, 2018
- Ticket valid for all ages
- Tickets are sent via email and are non-refundable once they have left the possession of GET Sports, and are not upgradeable at the gate nor can they be upgraded to a season pass at any time.
- There is no replacement/refund for lost, stolen, misplaced, damaged or un-used tickets at any time
- Tickets not valid for special events or premier events/activities which are sold separately; Example: "Knott's Scary Farm", Halloween Haunt, etc.
- Parks hours vary, see website for details
- Knott's - <https://www.knotts.com/hours-directions/park-hours>
- Great America - <https://www.cagreatamerica.com/explore/calendar-and-hours>
- Magic Mountain - <https://www.sixflags.com/magicmountain/plan-your-visit/park-operating-schedule>
- Discovery Kingdom - <https://www.sixflags.com/discoverykingdom/plan-your-visit/park-operating-schedule>

These terms and conditions constitute the entire agreement between GET Sports and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties. For questions about these terms and conditions, please call 888-877-4445, option 3 or email- info@gettravel.com

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