



## 2019 HOTEL & TRAVEL GUIDE

### IMPORTANT INFORMATION FROM GET TRAVEL

PLEASE READ & DISTRIBUTE TO ALL MEMBERS OF YOUR TRAVELING PARTY





# 2019 VEX Robotics World Championship

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ALL INFORMATION IS SUBJECT  
TO CHANGE

## ACCOUNT HOLDERS:

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of this travel guide and the full [terms and conditions](#)

We appreciate that you have chosen to book through the Official VEX Program for your housing needs. This guide is geared towards providing information and guidance, however can be superseded by changes and updates provided by the event. We look forward to seeing you soon in Louisville for this prestigious event!

Please read it carefully, and distribute to all members of your traveling party.

## HOW TO LOG INTO YOUR ONLINE TRAVELER ACCOUNT

Main Account Holder: Please [CLICK HERE](#) (enter your last name and your six-digit traveler ID number) to view your account, and confirm your account details are correct. It is very important to ensure all details are accurate on your account at least 2 weeks prior to departure.

\*If you have trouble viewing your account or want to discuss your arrangements, please call or email one of our expert customer service representatives at 888-877-4445 option 3 or by email at [info@gettravel.com](mailto:info@gettravel.com)

## IMPORTANT REMINDERS

- Don't forget to double check for accuracy your arrangements detailed on your latest invoice from GET Travel (hotel, Travel Dates, Room Companions, Tickets, Charges, Etc.). It is not guaranteed changes can be made on-site. Instruction are above.
- **INTERNATIONAL TRAVELERS:**
  - For information regarding travel to the United States, please visit [travel.state.gov](http://travel.state.gov)
  - Bring an adapter or two for all electronics. Countries have different size plugs and voltage.
  - Contact your bank and notify them you will be traveling internationally so you have access to funds.
  - Make sure your credit card will work in the USA. American banks and merchants have switched almost completely to the more secure chip-and-PIN technology, and fewer businesses abroad are accepting the outdated magnetic-strip cards.
  - Should you plan to use your cell phone or tablet while abroad, be sure to contact your cell phone provider to ensure your device plan has the capability.
  - Do not check any medications or valuables in your luggage. Bring them in your carry-on luggage.
  - It is not recommender to ship anything to your hotel unless previous notification and arrangements have been made directly.

## IMPORTANT REMINDERS CONTINUED...

### Robot Shipping Information

VRC: <https://www.roboticseducation.org/documents/2019/02/vrc-and-vex-u-competitor-kit.pdf>

VIQ: <https://www.roboticseducation.org/documents/2019/02/vex-iq-challenge-competitor-kit.pdf>

Hotels do not accept any team deliveries, unless pre-approved and set up in advance direct with the hotel.

### The Kentucky Exposition Center Parking Fees, Information & Advance Purchase Link

The venue has more than 19,000 parking spaces and it is highly recommended to purchase your parking passes in advance.

To purchase parking, click the appropriate links below:

- [VEX IQ Challenge, VRC/VEX U Single Day, Single Use Pass](#): \$8
- [VEX Full Event, In / Out Pass](#): \$60
- [VRC/VEX U 3-Day, In/Out Pass](#): \$36
- [VEX IQ Challenge 2-Day, In/Out Pass](#): \$24

There are two options for purchasing your Parking Passes while attending the VEX World events April 24th thru April 30th. You may purchase parking passes online at a reduced cost or purchase parking passes once you reach the Kentucky Exposition Center.

KEC Parking Pass Fee Breakdown			
Purchase Online Cost		Purchase at the Gate Cost	
Single Day, Single Use Pass	\$8.00	Single Day, Single Use Pass	\$10.00
VRC / VEX U 3-Day, In / Out Pass	\$36.00	VRC / VEX U 3-Day, In / Out Pass	\$45.00
VEX IQ 2-Day, In / Out Pass	\$24.00	VEX IQ 2-Day, In / Out Pass	\$30.00
VEX Full Event, In / Out Pass	\$60.00	VEX Full Event, In / Out Pass	\$75.00

### Important things to know regarding Parking at the Kentucky Exposition Center

- A Single Day, Single Use parking pass is good for any one day, for one-time parking. If you leave and come back to KEC on the same day, you will have to pay the “at the Gate” \$10 parking fee.
- An “In / Out parking pass” allows you to come and go as often as you need to each day, with no additional charges.
- There are no fees when purchasing parking passes online. For example, the \$8.00 Single Day, Single Use pass will only cost \$8.00 and nothing more.
- When purchasing parking passes online, you MUST print your parking pass before coming to the Kentucky Exposition Center. We cannot accept the receipt on your mobile phone as proof of purchase.
- You may only purchase a Single Day, Single Use pass at the KEC Gates. Multi-Day passes are not available for sale at the KEC Gates, but are available at designated areas inside KEC.
- You are able to upgrade a Single Day, Single Use parking pass at one of the designated upgrade stations located at KEC. All upgrade costs will be based on the “At the Gate” pricing and not the online pricing.
- Online parking passes will remain available for sale throughout the VEX Worlds event
- All parking pass sales are final and no refunds will be given for any reason.

### Spectators

The VEX Robotics World Championship is free and open to the public. This lively and engaging event is suitable for the entire family. Spectators are welcome to attend the ceremonies, watch matches, and visit with teams in the pit area, however spectators do need to check in at the registration area for credentials.

### Schedules, Wifi, Concessions, General Venue Info

- There is no wifi available in the building, it is purposefully blocked to not interfere with the robots
- Event Agenda: <https://www.roboticseducation.org/documents/2019/03/vex-worlds-2019-agenda.pdf>
- There are no paper schedules or maps of booth locations at the venue. For this information, please download in advance the 2019 VEX Robotics World Championship mobile app.
- There is no business center or place to buy forgotten tools/batteries, etc. at KEC
- Registration booths will take lost and found items
- There are plentiful concessions and food trucks for meals at KEC

- Call **310-466-5699** for information or to arrange for wheelchair or other special assistance

## HOUSING INFORMATION & KENTUCKY KINGDOM TICKET PICK UP/SALES DESK

### Kentucky Expo Center - Workman Lobby

**Wednesday, 4/24–**

**12:00pm-7:30pm\***

\*Pre-Purchased Louisville Bats tickets are picked up at Slugger Stadium upon arrival

**Thursday, 4/25 – 7:30am – 7pm**

**Friday, 4/26 – 7:30am – 7pm Saturday,**

**4/27 - 7:30am – 6:30pm\***

\*Pre-Purchased Team Party tickets must be picked up before 5pm

**Sunday, 4/28 - 12:00pm – 7:30pm**

**Monday, 4/29 - 7:30am – 7pm**

**Tuesday, 4/30 - 7:30am – 6:30pm\***

\*Pre-Purchased Team Party tickets must be picked up before 5pm

For after hours hotel or ticket emergencies while in Louisville please call 407-404-0622  
and/or email [Juliego@gettravel.com](mailto:Juliego@gettravel.com)

## HOTEL INFORMATION

Please carry your last GET Travel invoice with you. At hotel check in please advise the front desk agent that you are a VEX Robotics team. This should make them aware you are with a “group” and to look at their proper reports and internal computer codes. You will be asked for your name, team name, photo ID, and a credit card for incidentals. Each hotel is different, but rooms are typically listed by the primary person’s name for each room. All roommates are then listed as secondary names under the primary last name. [You can confirm your travel details here.](#)

**Check-in & Checkout:** Average Check-in time is after 4:00pm. For early travelers, every effort will be made to get guests settled as soon as possible. Guests arriving before check-in time will be accommodated as rooms become available. Average Check-out time between 11:00am and 12:00 noon. If you are going to request a late check out, please make that request with the front desk when you check in, or minimally 24 hours in advance. Please be advised, only your room and tax have been pre-paid by GET Travel. All additional fees and incidental charges are the responsibility of the guest.

**Connecting Room/Adjoining Room/Bed Type Requests:** Every effort will be made to accommodate all requests for specific bed types, connecting rooms, adjoining rooms, and multiple rooms together. All requests are required to be in writing. However, due to the high volume of the event weekend, timing of other hotel guests Check In and Check Out requests, and the capacity of specific hotels, we cannot guarantee any specific room requests.

**Roommates:** If you have not yet submitted the names of all the individuals occupying your room(s), please call us and/or email us at 888-877-4445 opt. 3 or at [info@gettravel.com](mailto:info@gettravel.com). Every hotel requires the names of all individuals staying in their property. Having all names will assist in check-in in being an easier & quicker process.

**RENOVATION NOTICE:** As noted on our website, please be advised that the pool and hot tub at the Louisville Marriott Downtown is closed for renovation.

For onsite hotel questions, needs or challenges, please call GET Travel for assistance  
at 407-404-0622

## VEX WORLDS TEAM PARTY

There will be a VRC team party on Saturday, April 27, 2019 and a VIQ party on Tuesday, April 30, 2019 after closing ceremonies at Kentucky Kingdom.



### VEX Worlds Team Party Details - \$45

Buffet meal option only available through April 18, 2019 at 3pm PST, but Meal Voucher is available for sales Onsite at the Kentucky Expo Center.

#### BUFFET MEAL INFORMATION:

Picnic Grove near Giant Ferris Wheel area | MENU CAN BE FOUND [HERE](#)

Free soft drinks all night throughout the park - at drink stations, food stands and restaurants

**Saturday, April 27<sup>th</sup>, 6pm-12am**

**1st Seating:** 6:30pm - 7:30pm

**2nd Seating:** 7:45pm - 8:45pm

**Tuesday, April 30<sup>th</sup>, 6:30pm-11:30pm**

**1st Seating:** 7:00pm - 8:00pm

**2nd Seating:** 8:15pm - 9:15pm

PLEASE NOTE: Should closing ceremonies run late, the park will adjust as much as possible the day of. Do not tear meal time voucher off wristband, a park representative will do that for you upon entrance to the food area.

#### IMPORTANT NOTES ABOUT THE BUFFET OPTION:

- Both Buffet Meal Dates also include free soft drinks all night throughout the park - at drink stations, food stands and restaurants.
- You will receive a colored wrist band that entitles you to a buffet dinner meal and seating ONLY at the meal-time you selected in the Picnic Grove.
- After April 18th, the Buffet seating option will not be available, and there will be no seats available onsite. All tickets purchased after April 18th will include be in the In-Park Meal Voucher only (please see below for details).

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#### IN-PARK MEAL VOUCHER INFORMATION:

\*\*\* This is the only food option available after April 18, 2019 \*\*\*

The In-Park Meal option entitles you to entrance to the park and \$11.25 worth of food at one of the many open & convenient concession stands located throughout the park. This option also includes **free soft drinks all night** throughout the park - at drink stations, food stands and restaurants.

#### IMPORTANT NOTES ABOUT MEAL VOUCHERS:

- The Park Meal Voucher also includes free soft drinks all night throughout the park - at drink stations, food stands and restaurants.
- You will receive a colored wrist band that entitles you to \$11.25 worth of food at one of the many open & convenient concession stands located throughout the park.
- All tickets purchased after April 11th will include the Meal Voucher only (no buffet option). Buffet tickets will no longer be available for purchase online or onsite after April 11th.
- April 18th at 3pm PST is the deadline to pre-purchase the meal voucher online or by phone. Sales will re-open for meal voucher sales at the Kentucky Expo Center on April 24th, 2019.

\*Tickets are distributed starting at 1pm the day before your party and all day on event day until 5pm from the workman lobby housing and ticket counter. After 5pm on event day, tickets are available at the Kentucky Kingdom box office. We will need team name and ID. If ID doesn't match purchaser, we must have approval verbally or in writing.

\*For people with vehicles, it's best to stay in the KEC parking lot & walk to Kentucky Kingdom to avoid another parking fee. For guests at program hotels that offered shuttle busses, the shuttle busses will be running to take Kentucky Kingdom party guests back to their

hotel.

### PARTY TICKET TERMS AND CONDITIONS:

KENTUCKY KINGDOM PARTY (OPTIONAL): \$30 PRE-ORDER DEADLINE IS SUNDAY, 3/31/19 at Midnight. This is an evening exclusive event conclusion party that will be closed to the general public. The 2 water rides at Kentucky Kingdom and the Waterpark will be closed. The VRC party is Saturday, April 27, 2019 from 6:00pm to Midnight and the VEX IQ party is Tuesday, April 30, 2019 from 6pm to 11pm. There is a Buffet Meal at Picnic Grove or non-buffet meal option. Distribution will start the day before your party date after 1:00pm up to 5pm the day of your party from the GET Travel booth location inside Kentucky Expo Center. Pricing increases by \$15 on 3/24/19 at 12:01am through the party dates. Event will happen in rain or shine and hot or cold weather conditions, although if severe weather is predicted a date change will be announced in advance. Program Hotels with Tournament shuttles will have shuttles to/from Kentucky Kingdom; otherwise transportation is on your own. Parking at Kentucky Kingdom is an additional fee. Best option is to walk from Expo Center to Kentucky Kingdom entrance. Purchases are non-refundable and non-changeable after 3/24/19 at Midnight (Pacific Time). Ticket distribution & sales lines can get long at times so please plan accordingly. Account holder is expected to pick up wristbands with identification unless other written instructions are provided allowing another designated person to pick up. If it is OK to have parents purchase tickets on the team's account to pick up all tickets at once, please provide the account six digit traveler ID # to them to call in with or order online with.

## VEX OPENING NIGHT EVENT AT SLUGGER STADIUM

\*Pre-Purchased Louisville Bats tickets are picked up at Slugger Stadium upon arrival

\* Day of event sales are to be purchased at Slugger Stadium



**PLAY BALL!** The Louisville Bats have created an exclusive opening night ceremony that embraces all VEX Robotics Week One participants who travel with GET Sports!

**Cost: \$16/person**

Includes Game, Logo Baseball Cap, Hot Dog and Small Drink

\*Offer valid through 4/18/2019 at 3pm PST. Price to increase to \$20/person afterwards.

## VEX NIGHT at the Bats

Wednesday, April 24, 2019

Louisville Bats vs. Durham Bulls

@ 7:00 PM – Doors open at 6pm

Downtown hotel guests can ride the LouLift – with extended service until 10:30 p.m.

### Other Game Night Options

If your team cannot make it to the opening night game on 4/24/19 and would still like to attend a game, please contact Bryan McBride at [bmcbride@batsbaseball.com](mailto:bmcbride@batsbaseball.com)

If your team would like to see the game in style with catering in a Luxury Suite, please contact us at [info@gettravel.com](mailto:info@gettravel.com)

#### Terms & Conditions:

- Transportation not included. Cars are \$6 each in the stadium parking lot. Bus Drop off area available at stadium. No bus parking.
- Purchases are non-refundable and non-cancelable after 3/24/19 at Midnight (Pacific Time)
- Offer valid through 4/18/2019 At 3pm PST. Price to increase to \$20/person onsite.
- Tickets will be sold at the Kentucky Expo Center on 4/24 and at event venue before the game start time.
- Account holder with ID to pick up all tickets/hats at stadium upon arrival
- Event will happen in rain or shine and hot or cold weather conditions, although if severe weather is predicted a date change will be announced in advance.

## TRANSPORTATION OPTIONS

### Hotel to Venue Shuttle Transportation

Transportation to and from many Downtown and Airport area hotels and KEC is provided. 2019 Program Hotel/KEC Shuttle Schedule Link: <https://www.roboticseducation.org/documents/2019/03/vex-worlds-shuttle-schedule-2019.pdf>

**Please Note:** Guests staying at one of the 5 hotels noted below and planning to utilize the VEX Shuttle buses to the Kentucky Exposition Center (KEC) on Saturday April 27th, will need to be at their VEX shuttle bus stop before or by 7:00am. After 7:00am, there may be delays in the shuttle service and other downtown vehicle driving that morning.

#### Affected Properties:

Brown Hotel, Embassy Suites Downtown, Hilton Garden Inn Downtown, Galt House Hotel & Suites  
Holiday Inn Downtown

- [Discounted Rental Cars](#)
- **The Transit Authority of River City (TARC)** provides public transportation in the Greater Louisville area with bus routes in Jefferson, Bullitt, and Oldham counties in Kentucky as well as Clark and Floyd counties in Indiana. All TARC buses accommodate wheelchairs and are equipped with bike racks. Union Station is open Monday through Friday from 8 AM to 5 PM and Saturday from 9 AM to Noon. Visit their [website](#) for more details.
- **For other ground transportation options, [please click here](#).**

## FOOD OPTIONS AND OTHER AREA DISCOUNTS

### Concessions and Food Trucks

Concession areas and food trucks are open during VEX Worlds.

### Louisville Show your VEX Wristband or Badge

Louisville is proud to present the Show Us Your Badge/Wristband program, it is a special discount program for show participants to use while in Louisville. **Please note: VEX Registrants will provide a WRISTBAND instead of a badge. This will still apply to the Louisville Show your Badge program.**

Take advantage of special offers and discounts from the city's most popular sites including retail shops, restaurants and attractions. Just present your VEX name badge or wristband at the listed locations around town to receive amazing discounts and offers. Click [here](#) for a full list.



## FAQ's

### Q: CAN I PAY FOR HOTEL AT CHECK IN?

A: No. Rooms are paid for in advance of check-in and submitted as one Group Reservation to the hotel. At check-in however, each guest is asked to place a personal credit card on file for any incidentals that are charged directly by the hotel.

### Q: CAN I CHANGE MY RESERVATION WITH THE HOTEL

A: All changes are to be made by GET Travel and sent in writing to the hotel. GET Travel has your credit card information and has the group rates. Reductions are not allowable, but additions need to be requested/paid for through GET Travel. If it's an emergency add, please have the hotel make a separate reservation for any changes at their best rate available and pay the hotel directly.

### Q: I CAN'T KEEP MY ORIGINAL RESERVATION, WHAT DO I DO?

A: There are no refunds after final payment has occurred and you have arrived at the hotel. From time to time emergencies do happen. If you are not able to make the original check in of your reservation **please call GET Travel immediately**, so we can notify the hotel on your behalf. Should you need to check out early due to an emergency, again, **notify the hotel and GET Travel immediately. Although there is no guarantee of refund**, GET Travel will contact the hotel and do our best to discuss the situation.

### Q: WHAT HAPPENS IF THERE'S A TRAVEL RELATED ISSUE ONSITE?

A: There is a 24 hour on-site staff contact number in case of travel emergencies. Please refer to page 2 of this guide for the on-site phone numbers.

### Q: WHICH AIRPORT IS THE CLOSEST TO VEX WORLDS 2017?

A: Louisville Regional Airport (SDF) is one mile from the Kentucky Exposition Center. VEX Worlds attendees are responsible for booking their own transportation to/from the airport. It is important to calculate the airport transportation costs into your trip. In addition, teams may consider flying into another airport close to Louisville, such as Cincinnati (CVB), Indianapolis (IND) or Lexington (LEX). Please note that transportation options are limited from these airports.

### Q: HOW DO I GET MY PARKING PASS FOR THE KENTUCKY EXPO CENTER?

A: There is a daily parking fee. Team Leaders: Please refer to your team information packet provided by the event .

### Q: HOW DO I GET MY PARKING PASS FOR THE KENTUCKY EXPO CENTER?

A: Please refer to your team information provided by the event.

**PLEASE NOTE:** All credit card payments processed by GET Travel are processed with the name of **GET-USA-ADVEMER TRAVEL 916 939 6805 CA** on your statement. Final confirmation/receipt will be emailed to you at the email address supplied unless otherwise requested

For more FAQs and helpful tips please visit the websites below:

<https://www.roboticseducation.org/documents/2019/04/vex-worlds-team-faq-2019.pdf>