



**FAQ's for GET Travel, official Travel Partner for
Dance Team Union Nationals in Orlando, FL**

Q: How do I contact GET Travel for my travel needs?

A: You can request information online at <http://gettravel.com/2019-dtu/> Or call **Toll Free:** (888) 877-4445 opt. 3 or email info@gettravel.com

Q: If my group is booked within the DTU Hotel packages, do I automatically get transportation from the Orlando Airport to the Gaylord Palms Resort and back?

A: Your round trip ground transportation will be included in your DTU Hotel Package that you purchased with DTU, as long as you provide GET Travel your travel schedule by the deadline date (**December 15, 2018**), are arriving at the Orlando International Airport, on Jan 30, 31 or Feb 1, and departing the Gaylord Palms Resort on Feb 4, 5 or 6. Outside of those dates, you will need to provide your own transportation or contact DTU directly for options.

Q: How do I know that my ground transportation from the Orlando Airport to the Gaylord Palms Resort and back has been arranged?

A: If your flights were not booked by Get Travel, you need to supply GET Travel, your full flight itinerary by December 15, 2018. This includes any spectators on the package traveling separate from the team. All groups and individuals staying at the Gaylord Palms through DTU Hotel Packages, need to supply this information for the schedule. Visit the following website to supply all flight information, so that your ground transportation can be scheduled.

https://gettravel.formstack.com/forms/dance_team_union_nationals_transfers_feb_1st3rd_2019

Q: Will my ground transportation be on a shuttle, charter bus, or some other form of ground transportation?

A: If you are a group of 10 or more people, all traveling together, you will be placed onto a charter bus, with other larger groups as close as possible to your arrival time. If you are traveling with less than 10 people, you will be placed onto a rotating shuttle or possibly on the charter busses, that departs within an hour of your arrival to the busses.

Q: Can GET Travel book individual flights, for small groups or families?

A: You must have 10 or more people, all flying together, for GET Travel to book your flights for you. The benefit of group airfare is the ability to hold an approximate # seats with no money down, and to be able to let go of unwanted seats prior to deadlines and to pay over time.

Q: If my group wants to purchase Youth Group Walt Disney World, when do I have to purchase them by?

A: Disney recommends all ticket orders be in by December 1, 2018 (60 days prior to event) in order to process your order in time for the FastPass selection window that opens January 1, 2019 (30 days out). Last minute new or add-on orders deadline is January 2, 2019 by 5pm PST. The last date to order these tickets through GET Travel is Jan 2nd, 2019 by 5pm PST. Please note: Disney will not permit any specially priced tickets to be sold at any hotel. Ticket are valid January 25 – February 10th only . Other specific rules apply to qualify for the tickets and can be found at the link below. All ticket orders will be shipped to purchaser prior to event- there is \$15 shipping fee per group order. You can order them, by going to <http://gettravel.com/challenge-sports-3v3-soccer-nationals/2019-dtu-wdw-tickets/>

Q: Are Walt Disney World Youth Group tickets available to individuals and family members?

A: In order to receive the special youth group rates, Disney requires that a minimum of 10 tickets be purchased together and a maximum of 2 ticket types. Adult chaperone, family members & event spectators are permitted to purchase these tickets as part of the youth group, but there must be no more than a 1 to 1 ratio of youth to adults. All features of the youth group tickets are subject to change without notice.

Q: Is there a minimum # of Universal Studios tickets that need to be purchased to get the special youth discount?

A: No, there is not a minimum # of tickets that need to be purchased in order to get the youth group pricing at Universal Studios. Teams will need to order by Jan 2, 2019 by 5pm PST to get them shipped out on or before January 16th. Tickets are only valid January 30 – February 6, 2019 (7 days). You can order them by going to <http://gettravel.com/challenge-sports-3v3-soccer-nationals/2019-dtu-usf-tickets/>. We will have Universal Studios passes available for on site purchase at the Gaylord Resort on Jan 30 & 31 for a limited period of time to be announced. Availability and ticket types are first come, first served. It is recommended to pre-order to get exactly what you need without a delay.