



**FAQ's for GET Travel, official Travel Partner for  
Dance Team Union Nationals in Orlando, FL**

*Q: How do I contact GET Travel for my travel needs?*

A: You can request information online at <http://gettravel.com/2019-dtu/> Or call **Toll Free:** (888) 877-4445 opt. 3 or email [info@gettravel.com](mailto:info@gettravel.com)

*Q: If my group is booked within the DTU Hotel packages, do I automatically get transportation from the Orlando Airport to the Gaylord Palms Resort and back?*

A: Your round trip ground transportation will be included in your DTU Hotel Package that you purchased with DTU, as long as you provide GET Travel your travel schedule by the deadline date, **(December 15, 2018)** are arriving at the Orlando International Airport, on Jan 30, 31 or Feb 1, and departing the Gaylord Palms Resort on Feb 4, 5 or 6. Outside of those dates, you will need to provide your own transportation or contact DTU directly for options.

*Q: How do I know that my ground transportation from the Orlando Airport to the Gaylord Palms Resort and back has been arranged?*

A: You need to supply GET Travel, your full flight itinerary by December 15, 2018, if your flights were not booked by Get Travel. All groups and individuals staying at the Gaylord Palms through DTU Hotel Packages, need to supply this information for the schedule. Visit the following website to supply all flight information, so that your ground transportation can be scheduled.

[https://gettravel.formstack.com/forms/dance\\_team\\_union\\_nationals\\_transfers\\_feb\\_1st3rd\\_2019](https://gettravel.formstack.com/forms/dance_team_union_nationals_transfers_feb_1st3rd_2019)

*Q: Will my ground transportation be on a shuttle, charter bus, or some other form of ground transportation?*

A: If you are a group of 10 or more people, all traveling together, you will be placed onto a charter bus, with other larger groups as close as possible to your arrival time. If you are traveling with less than 10 people, you will be placed onto a rotating shuttle or possibly on the charter busses, that departs within an hour of your arrival to the busses.

*Q: Can GET Travel book individual flights, for small groups or families?*

A: You must have 10 or more people, all flying together, for GET Travel to book your flights for you. The benefit of group airfare is the ability to hold an approximate # seats with no money down, and to be able to let go of unwanted seats prior to deadlines and to pay over time.

*Q: If my group wants to purchase Youth Group Walt Disney World, when do I have to purchase them by?*

A: Last date to order these tickets through GET Travel is Jan 2<sup>nd</sup>, 2019. Please note: Disney will not permit any specially priced tickets to be sold at any hotel. Date of attendance is required and the entire group must enter together. All ticket orders will be shipped to purchaser prior to event- there is \$15 shipping fee per group order. You can order them, by going to <http://gettravel.com/challenge-sports-3v3-soccer-nationals/2019-dtu-wdw-tickets/>

*Q: Are Walt Disney World Youth Group tickets available to individuals and family members?*

A: In order to receive the special youth group rates, Disney requires that a minimum of 10 tickets be purchased together and of same ticket type. To enter the park, the Group must all be present with tickets in hand and enter the Park together - at the same time and on the selected use date of ticket. Adult chaperone, family members & event spectators are permitted to purchase these tickets as part of the youth group. All features of the youth group tickets are subject to change without notice.

*Q: Is there a minimum # of Universal Studios tickets that need to be purchased to get the special youth discount?*

A: No, there is not a minimum # of tickets that need to be purchased in order to get the youth group pricing at Universal Studios. But to get them mailed to you in advance, you will need to order by Jan 2, 2019. You can order them by going to <http://gettravel.com/challenge-sports-3v3-soccer-nationals/2019-dtu-usf-tickets/> We will have Universal studios passes available for on site purchase at the Gaylord Resort on Jan 30 & 31 for a limited period of time to be announced.