



EVENT GUIDE

IMPORTANT TRAVEL & ONSITE INFORMATION FROM GET TRAVEL

PLEASE READ & DISTRIBUTE TO ALL MEMBERS OF YOUR TRAVELING PARTY





2018 VEX Robotics World Championship

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Useful Links:

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ACCOUNT HOLDERS:

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of this travel guide and the full [terms and conditions](#)

ALL INFORMATION IS SUBJECT TO CHANGE

We appreciate that you have chosen to book through GET Travel for your housing & ticket needs. This guide is geared towards providing information and guidance, however can be superseded by changes and updates provided by the event. We look forward to seeing you soon in Louisville.

Please read it carefully, and distribute to all members of your traveling party.

HOW TO LOG INTO YOUR ONLINE TRAVELER ACCOUNT

Main Account Holder: Please [CLICK HERE](#) (enter your last name and your six-digit traveler ID number) to view your account, and confirm your account details are correct (Hotel, check in/out dates, number of rooms and/or tickets). It is very important to ensure all details are accurate on your account at least 2 weeks prior to departure.

*If you have trouble viewing your account or want to discuss your arrangements, please call or email one of our expert customer service representatives at 1-916-939-6805 (option 3) or at info@gettravel.com

IMPORTANT REMINDERS

- Don't forget to review your arrangements detailed on your invoice. Please review and ensure your travel details and traveler names are accurate. It will be difficult to make changes or corrections on-site.
- INTERNATIONAL TRAVELERS:
 - For information regarding travel to the United States, please visit travel.state.gov
 - Bring an adapter or two for all electronics. Countries have different size plugs and voltage.
 - Contact your bank and notify them you will be traveling internationally so you have access to funds.
 - Make sure your credit card will work in the USA. American banks and merchants have switched almost completely to the more secure chip-and-PIN technology, and fewer businesses abroad are accepting the outdated magnetic-strip cards.
 - Should you plan to use your cell phone or tablet while abroad, be sure to contact your cell phone provider to ensure your device plan has the capability.
- Do not check any medications or valuables in your luggage. Bring them in your carry-on luggage.

HOTEL INFORMATION

Please carry your last GET Travel invoice with you. At hotel check in please advise the front desk agent that you are a VEX Robotics team. This should make them aware you are with a “group” and to look at their proper reports and computer programs. You will be asked for your name, team name, photo ID, and a credit card for incidentals. Each hotel is different, but rooms are typically listed by the primary person’s name for each room. All roommates are then listed as secondary names under the primary last name. [You can confirm your travel details here.](#)

Check-in & Checkout: Average Check-in time is after 4:00pm. For early travelers, every effort will be made to get guests settled as soon as possible. Guests arriving before check-in time will be accommodated as rooms become available. Average Check-out time between 11:00am and 12:00 noon. If you are going to request a late check out, please make that request with the front desk when you check in, or minimally 24 hours in advance. Please be advised, only your room and tax have been pre-paid. All additional fees and incidental charges are the responsibility of the guest.

Connecting Room/Adjoining Room/Bed Type Requests: Every effort will be made to accommodate all requests for specific bed types, connecting rooms, adjoining rooms, and multiple rooms together. However, due to the high volume of the event weekend, timing of other guests Check In and Check Out requests, and the capacity of specific hotels, we cannot guarantee any specific room requests.

Roommates: If you have not yet submitted the names of all the individuals occupying your room(s), please call us at 1-916-939-6805 (option 3) or email info@gettravel.com. Every hotel requires the names of all individuals staying in their property. Having all names will assist in check-in in being an easier & quicker process.

**For after-hours hotel emergencies while in Louisville please call
407-404-0622 OR 916-990-6701**

HOUSING INFORMATION & TICKET PICK-UP/SALES DESK

If you have not yet purchased VEX Team Closing Party/ Meal Tickets at Kentucky Kingdom for VEX VRC on Sat. Apr. 28 or VEX IQ on Tue. May 1 please come by our Desk at the Kentucky Expo Center - Workman Lobby

Wednesday, 4/25 – 12:00pm – 7:30pm

Thursday, 4/26 – 7:30am – 7:00pm

Friday, 4/27 – 7:30am – 7:00pm

Saturday, 4/28 - 7:30am – 6:30pm

Sunday, 4/29 - 12:00pm – 7:30pm

Monday, 4/30 - 7:30am – 7:00pm

Tuesday, 5/01 - 7:30am – 6:30pm

VRC tickets are distributed Friday, April 27th from 1:30pm - 7pm and Saturday, April 28th from 7:30am - 5pm sharp!
VIQ tickets are distributed Monday, April 30th from 1:30pm - 7pm and Tuesday, May 1st from 7:30am - 5pm sharp!

**For after-hours hotel or ticket emergencies while in Louisville please call
407-404-0622 OR 916-990-6701**

VEX WORLDS TEAM PARTY

There will be a VEX Robotics World Championship team party on Saturday, April 28, 2018 and a VEX IQ Challenge team party on Tuesday, May 1, 2018 after closing ceremonies.



Kentucky Kingdom is located on Kentucky Expo Center property and features thrilling new roller coasters, free fall rides and more!

The Storm Chaser (the L.A. Times has it in the running for top new coaster as of 2016!), T3 (a suspended looping coaster with five inversions), Skycatcher (a 130 foot tall swing ride), Cyclos (a rotating pendulum that loops 360 degrees in the air) and FlutterFly will all be open and running during the event! Please note that only Kentucky Kingdom will be open during the team party. The attached Hurricane Bay water park will not be open during the party. The park will remain closed to the general public enabling VEX Robotics teams from around the world to enjoy a selection of rides, food, music and fun without interruption.

VEX Worlds Team Party Details

Buffet option only available through April 16, 2018, but In-Park Concessions option is available at \$45 per person up to event start time.

BUFFET MEAL LINFORMATION:

Picnic Grove near Giant Ferris Wheel area | MENU CAN BE FOUND [HERE](#)

Free soft drinks all night throughout the park - at drink stations, food stands and restaurants

Saturday, April 28nd, 2018

VRC Buffet

1st Seating: 6:30pm - 7:30pm

2nd Seating: 7:45pm - 8:45pm

Tuesday, May 1, 2018

VEX IQ Buffet

1st Seating: 6:30pm - 7:30pm

2nd Seating: 7:45pm - 8:45pm

PLEASE NOTE: Should closing ceremonies run late, the park will adjust as much as possible the day of. Do not tear meal time voucher off wristband, a park representative will do that for you upon entrance to the food area.

IN-PARK MEAL INFORMATION:

*** This is the only food option available after April 16, 2018 ***

The In-Park Meal option entitles you to entrance and \$11.25 worth of food at one of the many open & convenient concession stands located throughout the park. This option also includes **free soft drinks all night** throughout the park - at drink stations, food stands and restaurants.

***TICKETS ARE DISTRIBUTED ON DAY OF EVENT UNTIL 5PM SHARP** FROM THE WORKMAN LOBBY HOUSING AND TICKET COUNTER. AFTER 5PM TICKETS ARE AVAILABLE AT THE KENTUCKY KINGDOM BOX OFFICE.

PARTY TICKET TERMS AND CONDITIONS:

Event will happen in rain or shine and hot or cold weather conditions, although if severe weather is predicted a date change will be announced in advance. Program hotels with Tournament shuttles provided will also have shuttles to Kentucky Kingdom throughout the evenings; otherwise transportation is on your own. Purchases are non-cancelable and non-refundable after 3/23/18 at 5pm PST. Distribution will only be the day before your party from 1:30-7pm and the day of your party 7:30a-5pm. Lines can get long at times so please plan accordingly. Account holder is expected to pick up wristbands unless other written instructions are provided allowing another designated person to pick up.

LOUISVILLE BATS BASEBALL GAMES



We're inviting your group to take part in the FUN! To reserve space for your students or receive more information, please complete the [Louisville Bats Request Form](#). Capacity is limited for certain ticket packages, so early orders are encouraged. All groups will be finalized no later than April 20, 2018. Transportation to & from the game is on your own.

These Louisville Bats baseball games are designated as 2018 VEX Nights:

Monday, April 23

Louisville Bats vs. Charlotte @ 6:30 PM

Tuesday, April 24

Louisville Bats vs. Charlotte @ 6:30 PM

\$1 Hot Dogs & \$1 Soft Drinks Night!

Wednesday, April 25

Louisville Bats vs. Charlotte @ 11:00 AM

Monday, April 30

Louisville Bats vs. Columbus @ 6:30 PM

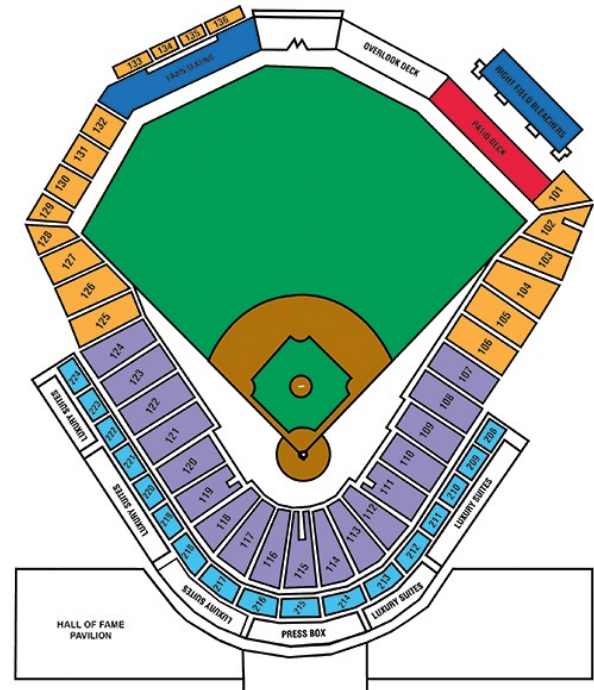
Tuesday, May 1

Louisville Bats vs. Columbus @ 6:30 PM

\$1 Hot Dogs & \$1 Soft Drinks Night!

Wednesday, May 2

Louisville Bats vs. Columbus @ 11:00 AM



PRICING:

Field Reserved (Outfield Area, **noted in gold on stadium map**) – \$15 per person

Game Ticket AND Louisville Bats Hat

Premium (Home Plate Area, **noted in purple on stadium map**) – \$18 per person

Game Ticket AND Louisville Bats Hat

Club (Padded Seats & Lounge Access, **noted in light blue on stadium map**) – \$24 per person

Game Ticket AND Louisville Bats Hat AND \$5 Loaded Value to Spend on Concessions or Merchandise
VEX COMBO PACKAGE

This special deal is only available for VEX attendees and it **must be ordered in advance**. It is not available at the door. We encourage you to order as early as possible.

TRANSPORTATION OPTIONS

Hotel to Venue Shuttle Transportation

Transportation to and from many Louisville hotels and KEC is provided. Please click [here](#) for the VEX KEC Shuttle Schedule

- **Cabs, Disability, and Ride Share Options**
- **The Transit Authority of River City (TARC)** provides public transportation in the Greater Louisville area with bus routes in Jefferson, Bullitt, and Oldham counties in Kentucky as well as Clark and Floyd counties in Indiana. All TARC buses accommodate wheelchairs and are equipped with bike racks. Union Station is open Monday through Friday from 8 AM to 5 PM and Saturday from 9 AM to Noon. **Visit their website for more details.**
- **ZeroBus** - Fare-free rides around Downtown Louisville
- For other ground transportation options, **please click here.**

FOOD OPTIONS AND OTHER AREA DISCOUNTS

Concessions and Food Trucks

Concession areas and food truck options are open during VEX Worlds.

Louisville Show your Badge

Louisville is proud to present the Show Us Your Badge/Wristband program. This is a special discount program for show participants to use while in Louisville. **Please note: VEX Registrants will provide a WRISTBAND instead of a badge. This will still apply to the Louisville Show your Badge program.**

Take advantage of special offers and discounts from the city's most popular sites including retail shops, restaurants and attractions. Just present your VEX name badge or wristband at the listed locations around town to receive amazing discounts and offers. Click [here](#) for a full list.

FAQ's

Q: CAN I PAY AT CHECK IN?

A: No. Rooms are paid for in advance of check-in and submitted as one Group Reservation to the hotel. At check-in however, each guest is asked to place a personal credit card on file for any incidentals that are charged directly by the hotel.

Q: CAN I CHANGE MY RESERVATION WITH THE HOTEL?

A: All changes are to be made by GET Travel and sent in writing to the hotel. GET Travel has your credit card information and has the group rates. Reductions are not allowable, but additions need to be requested/paid for through GET Travel. If it's an emergency add, please have the hotel make a separate reservation for any changes at their best rate available and pay the hotel directly.

Q: I CAN'T KEEP MY ORIGINAL RESERVATION, WHAT DO I DO?

A: There are no refunds after final payment has occurred and you have arrived at the hotel. From time to time emergencies do happen. If you are not able to make the original check in of your reservation **please call GET Travel immediately**, so we can notify the hotel on your behalf. Should you need to check out early due to an emergency, again, **notify the hotel and GET Travel immediately.** *Although there is no guarantee of refund*, GET Travel will contact the hotel and do our best to discuss the situation.

Q: WHAT HAPPENS IF THERE'S A TRAVEL RELATED ISSUE ONSITE?

A: There is a 24-hour on-site staff contact number in case of travel emergencies. Please refer to page 2 of this guide for the on-site phone numbers.

Q: WHICH AIRPORT IS THE CLOSEST TO VEX WORLDS 2018?

A: Louisville Regional Airport (SDF) is one mile from the Kentucky Exposition Center. VEX Worlds attendees are responsible for booking their own transportation to/from the airport. It is important to calculate the airport transportation costs into your trip. In addition, teams may consider flying into another airport close to Louisville, such as Cincinnati (CVB), Indianapolis (IND) or Lexington (LEX). Please note that transportation options are limited from these airports.

Q: HOW DO I GET MY PARKING PASS FOR THE KENTUCKY EXPO CENTER?

A: Please refer to your team information provided by the event.

Q: HOW DO I KNOW WHERE TO PICK UP THE KEC SHUTTLE BUS?

A: Please [CLICK HERE](#)

PLEASE NOTE: All credit card payments processed by GET Travel are processed with your statement showing the name: **GET-USA-ADVEMER TRAVEL 916 939 6805 CA**. Final confirmation/receipt will be emailed to you at the email address supplied unless otherwise requested

For more FAQs and helpful tips please visit the websites below:

<https://www.roboticseducation.org/documents/2018/04/vex-worlds-team-faq-2018.pdf>