



Challenge Sports 3v3 Soccer Nationals

August 3-5, 2018

Pre-Event Guide



IMPORTANT TRAVEL INFORMATION:

PLEASE READ & DISTRIBUTE TO ALL MEMBERS OF YOUR TRAVELING PARTY

All information is subject to change



GET Sports | 888-877-4445 option 3 | info@gettravel.com | Mon - Fri 7:30 AM - 5:00 PM PST



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ACCOUNT HOLDERS

PLEASE READ:

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of this travel guide and the full

[terms and conditions](#)

Thank you for participating in the Challenge Sports 3v3 Soccer Nationals event! We appreciate your participation and look forward to seeing you in August at the Walt Disney World® Resort!

To view the event accommodations & travel options, please visit our website at gettravel.com/challenge-sports-3v3-soccer-nationals.

HOW TO LOG INTO YOUR GET SPORTS TRAVELER ACCOUNT

To view your complete account information visit our website and log into your account directly, please click [here](#). Enter your last name, and your 6-digit traveler ID number (located on your GET Sports Invoice). Please ensure all names in and dates of each room are correct, as well as ticket types purchased, flight information, etc. are correct

If you have trouble viewing your account or want to discuss or request a change, please call or email one of our expert customer service representatives: 888-877-4445 option 3.

Info@gettravel.com

2018 CHALLENGE 3v3 OFFICIAL HOUSING POLICY

MANDATORY Housing Policy:

All participating teams (outside a 90 driving miles of registration address) are required to book a minimum of 6 room nights per team through the official tournament housing partner, GET Sports (**example**: 3 rooms for 2 nights each). Challenge Sports and Disney Sports Attractions have arranged for GET Sports to support all registered teams from the time they are ready to discuss their travel needs, through the conclusion of the tournament.

GET Sports is able to help each team with hotel accommodations, theme park tickets, transportation and more. All teams outside 90 driving miles of the venue address must contact GET Sports to book your travel options to gain final accepted into the tournament. This can be done pre or post tournament registration. All teams inside 90 driving miles of the venue, are encouraged to book within the official travel program offerings, but is not a requirement. GET Sports will map the registration address against the venue address to determine the 90 mile rule and registrants within 90 driving miles will automatically be marked as housing policy approved and no further action is necessary.

Please do not make any direct reservations on your own. Book online on this website, email us or call us at your earliest convenience. Call 888-877-4445 Option 3 between the hours of 7:30am and 5:00pm Mon-Fri, Pacific Time. E-Mail is info@GETTravel.com.



GET SPORTS LOCAL CONTACT INFORMATION

If you have any hotel, ticket or travel questions or needs throughout the event weekend, or want to purchase discounted tickets, please call our onsite representative, Julie Koblasz, at 407-404-0622. Email: Juliego@gettravel.com

All Pre-Purchased tickets must be shipped or ticket numbers provided electronically for uploading into a personal My Disney Experience Account/Magic Band. Tickets cannot be delivered or distributed by your hotel.

Specially Priced 2-5 Day Theme Park Tickets will be available for purchase onsite, based on availability at time of request. Ticket numbers can be provided over the phone for upload into a personal My Disney Experience account / Magic Bands.

[Click Here to Pre-Purchase Discounted Theme Park Tickets](#)

HOTEL INFORMATION

Upon arrival, please proceed to the hotel check-in counter and provide your name and photo ID. Hotel rooms are listed by the primary adult's last name in each room. All roommates are then listed as secondary names under the primary last name. Disney guests will receive their Magic Bands at hotel check in. It is very important to have every name and age in your Disney rooming reservations correct no later than 10 business days prior to check-in. Adding or changing names at the front desk will delay your check-in, or may not be possible at all.

Check-in & Checkout – Normal Check-in time is after 3:00 pm, and Checkout time is 11:00 am. Guests arriving before check-in time will be accommodated as their assigned room becomes available. For guests looking for a late checkout time, please note this can be requested, but will be an additional charge as an incidental. Luggage storage is available at most hotels should the need arise.

Please Note: The 5 sleeper standard room type at Disney's Caribbean Beach Resort is not able to be pre-arranged and cannot be guaranteed by GET Sports or Disney if requested. This request increases in popularity each year; subsequently this does increase the possibility of not being able to accommodate all of the requests. The Resort does not offer roll-away beds. It is recommended that families have a 2nd option in place if the 5 sleeper room is not provided at check-in. If there is availability over the dates of stay at check-in, a second room could be added at rack rate. If there is not availability, the family will have to accommodate themselves in one room with two queen beds. Please note there is a possibility that 5 sleeper rooms, if provided, may not be allocated in the same area as your team.

Also, The Caribbean Beach Resort is undergoing refurbishments ([details click here](#))

CANCELLATION AND PAYMENT TERMS

DISNEY & DELUXE OFFSITE PROPERTIES: Full occupant list due and the last day to reduce or cancel individual reservations for full refund, less a \$10.00 cancellation fee per room is 6/27/18 before 5pm PST. FINAL PAYMENT is processed 6/28/18 by 9:00am PST. Bookings made on or after 6/28/18 must be paid in full at time of booking Change fees apply after 7/27/18.

OFFSITE PROPERTIES (STANDARD): Full occupant list due and the last day to reduce or cancel individual reservations for refund, less a \$10.00 cancellation fee per room is 7/11/18 before 5pm PST. FINAL PAYMENT is processed 7/12/18 by 9:00am PST. Bookings made on or after 7/12/18 must be paid in full at time of booking. There is a cancellation penalty of one night's room & tax per room cancelled 7/11/18 after 5pm thru 7/18/18 at 5pm PST. After this date all reservations are fully non-refundable if cancelled, reduced, or for no shows and early departures. Change fees apply after 7/27/18.

[Additional terms and conditions apply.](#)

TRANSPORTATION

All guests are responsible for providing their own transportation to and from the ESPN Wide World of Sports Complex. No dedicated, event specific transportation has been arranged for this event.

Shuttle Transportation Information for Guests Staying at Walt Disney World® Resort properties:

Disney's Buses to ESPN Wide World of Sports Complex are available from Disney's All-Star Resorts, Disney's Caribbean Beach Resort and Disney's Pop Century Resort only and on a limited schedule. These buses run One (1) hour prior to ESPN Wide World of Sports Complex opening, until 11:00 p.m. or ESPN Wide World of Sports Complex close, whichever is later and will arrive at the ESPN Wide World of Sports Complex on the hour and ½ hour. It is not guaranteed to match up with a particular event's arrival and tournament schedules. Due to public bus capacities and individual schedules, these buses may not be able to accommodate teams and equipment. To ensure your team's on-time arrival for competition at ESPN Wide World of Sports, it is recommended you provide your own transportation to the ESPN Wide World of Sports Complex.

Parking is available at the ESPN Wide World of Sports Complex. General parking is free and valet parking is available on select event dates for a fee. In the event the ESPN Wide World of Sports Complex parking lots fill to capacity, guests will be directed to alternate parking locations.

Disney's Magical Express® Transportation

Guests who have booked at a Disney Property, may take advantage of Disney's Magical Express (DME) Service and receive complimentary round trip transportation from the Orlando International Airport (MCO). Don't want to worry about baggage claim? DME will provide luggage tags that will ensure your luggage will be delivered directly to your resort room! (The Walt Disney World Swan and Dolphin Hotel, the hotels on or near Hotel Plaza Boulevard and Shades of Green are not included.)

To book a Magical Express reservation, guests must submit their rooming lists and flight information to GET Sports on or before June 27, 2018. All riders must be listed on your reservations, including children under 3. If you missed the deadline, please call GET Sports at 888-877-4445 option 3, for your room reservation number. Once you receive your reservation number, please call DME directly at **1-866-599-0951** between the hours of 8am and 8pm EST seven days a week or use the [DME website](#) to provide your flight information.

For more information on how the Disney's Magical Express® Transportation Service works [Click Here](#)

THEME PARK TICKET INFORMATION

SAVE UP TO 25% OFF GATE RATES!

Advance 2-Day through 7-Day MAGIC YOUR WAY and PARK HOPPER Tickets available, at special prices for 3v3 Soccer event attendees & spectators.

Specially priced ticket distribution begins **6/8/18** and are available for sale until **8/3/18!** Tickets can be purchased by calling 888-877-4445 option 3 or online [here](#).



All tickets are non-transferable, and non-refundable, and upgrades are not available from GET Sports once the tickets or ticket numbers have left the possession of GET Sports. Tickets purchased from GET Sports cannot be upgraded or changed directly by Disney. Specially priced tickets are valid 7 days prior to event start date through 7 days after event ends, and all event theme park tickets expire on 8/12/18.

Please Note: Written permission and acceptance of the ticket terms is required prior to GET Sports releasing ticket numbers in advance of arrival. All Pre-Purchased tickets must be shipped or ticket numbers provided electronically for uploading into a personal My Disney Experience Account/Magic Band. Tickets will NOT be at your hotel or at a theme park.

There is a daily fee for all spectators to enter the ESPN Wide World of Sports Complex to be purchased at the box office of the ESPN Wide World of Sports Complex. There are 2 options for purchasing Length-of-Event tournament passes: 1) Pre-Purchase through the tournament ticket store link to be provided closer to the event, or 2) Purchase at the box office of the ESPN Wide World of Sports Complex upon arrival. The 2018 pricing is \$37.00 per adult and \$27.00 per child ages 3-9 years old for length of event spectator tickets & \$18.50 per adult and \$13.50 per child ages 3-9 years old for 1-day spectator tickets (subject to change at any time). **GET Sports does not have ESPN Spectator or One Day/Half Day Theme Park tickets.**

MY MAGIC+ INFORMATION

Experience even more of the magic at the *Walt Disney World*® Resort with MyMagic+. Now, you can experience the Walt Disney World® Theme Parks the way you want, both before and after your team competes at the ESPN Wide World of Sports Complex. Choose the link below that relates to your accommodations type for more information!

As a guest of a Walt Disney World® Resort hotel, you and your team will each receive a waterproof MagicBand at no additional charge that connects you to most of the choices you make with My Disney Experience. The MagicBand can be used as your room key, theme park ticket admission, FastPass+ access, wallet and much more. Hotel concierge staff CAN and SHOULD assist with linking tickets purchased through GET Sports to your MagicBand if requested. Offsite guests must have their tickets shipped or purchase a MagicBand.



If you have linked your reservation to the www.MyDisneyExperience.com website and makes any changes to your room reservation, you will need to re-visit the site and confirm the changes within 24 hours. If the changes do not appear, you will need to go to “My Reservations and Tickets” and click on the “Update Guest” link located with the reservation details. You will also need to go to “MagicBands and Cards” to be sure the MagicBands are updated. Any changes made within 10 days of arrival may result in your MagicBands not reflecting your corrections and may also cause a delay at check-in. For My Disney Experience technical support, please call **407-939-7765 option 3**

[Introducing MyMagic+ for Sports Teams staying at a Walt Disney World® Resort](#)
[Introducing MyMagic+ for Sports Teams—Local or Off Property Accommodations](#)
[Get Started Now Building Your Personal Disney Account](#)

IMPORTANT THINGS TO KNOW

- Any Theme Park tickets purchased through GET Sports will NOT be automatically on your MagicBand and they **cannot be picked up at a hotel or theme park**. If you did not request your ticket numbers in advance, DO NOT go to the parks before picking your tickets up. Please contact the GET Sports representative listed on page 2.
- Any equipment or other event shipping need to be made to the Sports Complex, not the hotel.
- The Disney busses that go to the ESPN sports complex are passenger shuttle busses and do not have cargo space.
- Length of Event and Theme Park tickets may appear similar but are in fact different. The back of your tickets have a description of where the ticket is to be used at. Each ticket will have a unique Serial Number underneath the bar code. Once you receive your tickets please take a moment to write this number down or take a picture with your cell phone, and store in a safe place. Should you lose the ticket this safety measure may assist you in replacement.
- **PLEASE NOTE:** GETSports does not sell Spectator tickets for this event. There is a daily fee for all spectators to enter the ESPN Wide World of Sports Complex.
- If you wish to upgrade a pre-purchased ticket you will need to upgrade at the same time you pick up your ticket at the on-site ticket pick up location. Your request is based on ticket availability at the time of request and is first come, first served. Walt Disney World® Concierge or Guest Services cannot upgrade or change your GET Sports specially priced ticket in any way.

WALT DISNEY WORLD RESORTS

Disney's Pop Century Resort - (407) 938-4000
1050 Century Drive, Lake Buena Vista, FL 32830

Disney's Caribbean Beach Resort - (407) 934-3400
900 Cayman Way, Lake Buena Vista, Florida 32830

OFF SITE HOTELS

Buena Vista Suites
(407) 239-8588
8203 World Center Drive
Orlando, FL 32821

Clarion Suites Maingate
(888) 390-9888
7888 West Irlo Bronson Memorial Highway
Kissimmee, FL 34747

Fairfield Inn Celebration
(407) 390-1532
6073 West Irlo Bronson Memorial Hwy
Kissimmee, FL 34747

Grove Resort & Spa
(844) 203-0209
14501 Grove Resort Avenue
Winter Garden, FL 34787

Hilton Orlando Bonnet Creek
(407) 597-3600
14100 Bonnet Creek Resort Ln
Orlando, FL 32821

Holiday Inn Resort Lake Buena Vista
(407) 239-4500
2000 Hotel Plaza Blvd.
Lake Buena Vista, FL 32830

Holiday Inn Resort Water Park
(407) 387-5437
14500 Continental Gateway
Orlando, FL 32821

Meliá Orlando Hotel at Celebration
(888) 956-3542
225 Celebration Place
Celebration (Orlando), FL 34747

Residence Inn by Sea World
(407) 313-3600
11000 West Boulevard
Orlando, FL 32821

Springhill Suites in Flamingo Crossings
(407) 507-1200
13279 Flamingo Crossings Blvd.
Winter Garden, FL 34787

TownePlace Suites in Flamingo Crossings
(407) 507-1300
13295 Flamingo Crossings Blvd.
Winter Garden, FL 34787

For any emergency travel related situations while on-site and you need to speak with a GET Sports representative, call 407-404-0622.