

## **2017 IWF World Championships** **SPECTATOR OR SPONSOR PACKAGES Terms and Conditions**

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of these terms and conditions. All teams must purchase an official program hotel package to receive full array offered benefits. GET Sports is the official booking agent for this event on Behalf of IWF

### **PAYMENT PROCEDURES and IMPORTANT HOTEL DEADLINE DATES:**

--Additional room or room nights requested that require GET Sports to add to its contracted room block can be requested to be paid in full at time of booking.  
-- Group Utilization Date: 10/17/17. Groups are considered 3 or more rooms per team and are subject to a guarantee 80% actualization of room nights reserved at this date.  
-- \$50 DEPOSIT due at time of booking of which \$40 is refundable up to 10/11/17. All courtesy holds without a deposit will expire on or before 10/11/17 at 5:00pm PST. A deposit holds your reservation and full payment confirms it.  
--Last day to reduce or cancel individual reservations for Refund is 10/11/17 before 5pm PST  
--Reservation are non cancellable after 10/11/17. However, changes/room night reductions or increases 10/12/17 - 10/26/17 at 5:00pm PST are allowable at a fee of \$25 per change.  
-- Reservation arrangements on file after 10/26/17 are non-refundable if cancelled, reduced, or for no shows and early departures.  
--**COMPLETED HOTEL OCCUPANT LIST** with full names and age designations are due by 10/11/17 before 5pm PST. It is the responsibility of the account holder to verify all names and age designations are correct by this date.  
--**FINAL PAYMENT** is processed 10/12/17 by 9:00am PST. All credit cards on file will be automatically charged the balance due on account, unless previous arrangements are requested and approved. It is the responsibility of the reservation holder to have the preferred credit card on file with GET Sports prior to final payment processing. All checks and wire transfers (with additional fees included) are due as of this date.  
-- Bookings made on or after 10/12/17 must be paid in full at time of booking  
--Change fees apply as of 10/12/17.

-- Only the stated event general admission tickets are included in the spectator packages. These tickets can be upgraded upon request. Your confirmation will state any ticket inclusion.  
-- There is no spectator training hall option available.  
--Ground transportation is not included in the rates, but can be requested to be quoted for you.

-- GET Sports reserves the right to alter the payment terms for blocks of more than 10 rooms.  
-- GET Sports accepts the following major credit cards: Discover, Visa, and Mastercard. Cash (in U.S. Dollars) is required for any payments made upon arrival. Any balances owed upon arrival are due prior to hotel room keys or event documents are distributed to the team.  
-- GET Sports accept wire transfers for a fee of \$40 per International wire transaction, and \$15 per U.S. Domestic transaction. Fees must be included in payment being sent.  
--Any 3rd party credit cards usage must have a signed credit card authorization on file prior to confirming reservation.  
--Non-payment of hotel reservations by the date GET Sports has to pay in full for the reservations are subject to be cancelled. New requests will be based on payment and space availability at time of call.  
--All credit card payments are processed through **WORLDPASS TRAVEL GROUP** on behalf of GET Sports. Final confirmation/receipt will be emailed to you and the email address supplied unless otherwise requested. Lakeland Tours, LLC is the overall company legal entity.  
-- Price Match Guarantee Does not include hotel's direct corporate rates, non-refundable pay in advance rates, employee, government or AAA rates meant for leisure and individual room bookings. The account holder must produce written evidence that relates "apples to apples" to the GET Sports room rate and inclusions offer and be brought to the attention of GET Sports within 7 days of booking.  
--When you, the client, provides a check as payment, you authorize GET Sports either to use information from your check to make a one-time electronic fund transfer from your account in the amount noted or to process the payment as a check transaction. For inquiries, please call our corporate offices at 916-939-6805.  
- Hotel Parking is limited to 1 vehicle per room. No oversized vehicles are permitted. Rates subject to change without notice.

### **CANCELLATION, CHANGES, DECLINED CREDIT CARD/NSF & ROOM DAMAGE FEES:**

--All cancellations and changes must be made in writing to the GET Sports corporate office to [info@gettravel.com](mailto:info@gettravel.com) and are not guaranteed until a return confirmation in writing is received back. Changes are not accepted within 72 business hours of arrival.  
-- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$30 transaction fee, per instance.  
--Cancellations received in writing by the appropriate dates will receive a full refund, less the stated transaction and/or change fees. Email Read Receipt sending option is recommended.  
--Changes that result in additional fees or charges for falling below any stated minimum to qualify for "group or discounted" rates from the hotels will be passed onto the account holder and payable prior to arrival.  
--**Groups:** (3 or more rooms) Cancellations received on or before specified deadline dates above are refundable if group remains at or above 80% of the room nights reserved by the utilization dates. For cancellations that bring the group below 80% utilization there is a minimum fee of (1) Nights Room and Tax plus any other supplier fees up to the full value of the cancellation that may apply. Total fee depends on the hotels ability to resell the cancelled rooms.  
--Cancellation of event tickets within the package will revert the reservation to the higher, room only rate and VIP reception would not be included.  
--Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.  
--Administration Fees - Rate reflects a discount for payment by cash (check, e-check, cash, money order, wire transfer.) A non-cash payment fee (one time only) will be added to the current cash discounted price when using other forms of payment.  
-- If your air travel has been purchased and ticketed through GET Sports, there will be an additional cancellation or change fee per ticket equal to the cancellation or change fee assessed by the airline. Please note that a cancellation of a nonrefundable airfare results in a charge equal to the entire amount of the airfare and a cancellation of a refundable airfare must be made at least 1 business day prior to departure, or by the specific schedule provided by your agent.  
--No refunds will be given to any accommodation cancellations on or after the stated deadline dates in this document.  
--If you cancel, amounts paid, minus applicable cancellation fees (see above) and other amounts owed, will be refunded within 30 days of event departure date.  
--No refunds will be made for unused admission tickets or features, including but not limited to meals and bonus features/options, and no credits will be provided for the cost of any unused ground transportation. Any refunds as a result of pre authorized changes to the reservation must be requested in writing within 10 days after event end date and will be assessed a \$25 processing fee if deemed necessary due to fees incurred by GET Sports. All tickets provided must be returned in order to process a refund. We reserve the right to make refunds in accordance with the method that payment was received.  
--It is the **guest's responsibility** to report any damage or smells of smoking in the room they are check into upon arrival to request another room or have maintenance attend to. If posted, verbal, written or other hotel/resort/property rules are violated or if there is any damage of any kind to the room that

results in fees upon or after check-out, it is the responsibility of the room occupant and/or group leader to cover 100% of the charges. GET Sports is not liable for incidentals, fees or damages caused by a guest and reserves the right to charge the credit card on file should it not be satisfied with the hotel directly.  
--EVENT CANCELLATION: In the event a Tournament is cancelled, hotel payments on account are non-refundable based on the terms of the 3rd party confirmed hotel agreements.

### **BOOKING PROCEDURES:**

Reservations are not considered confirmed until a final payment is received and you have received a confirmation from GET Sports, a division of Lakeland Tours, LLC d/b/a/ WorldStrides. Features for all plans are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking. GET Sports requests that all teams with the same name be blocked together as a group and special requests/needs are submitted to the hotel on your behalf, but this is not guaranteed.

### **HOTEL AWARDS POINTS/PROGRAMS:**

Due to specially priced hotel rooms, hotels participating in GET Sports programs are unable to issue Hotel Awards Points or Credits for stays booked through GET Sports, unless otherwise noted on the website official program hotel grid.

### **RATES:**

All rates are subject to change until reservation is paid in full. After reservation is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Additional room charges may apply if more than two adults per room. All hotels require an additional credit card authorization or cash deposit if no credit card is available at the time of check-in for incidental charges (parking fees, refrigerators, microwaves, roll away beds, room service, etc.)

### **HOTEL CHECK IN/OUT:**

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 11am and 12pm. (During peak periods, check-in may be delayed). Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out time. All hotels require an additional credit card authorization at the time of check in for incidental charges. Early check in and late check outs are not guaranteed and may require an additional fee if available. GET Sports does not take responsibility for renovations happening or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel, event or attraction level.

GET Sports does not control any additional group or leisure business that the hotel property books into its hotel and cannot be held responsible of the actions or behavior of others. Noise and Safety complaints are a hotel level issue and GET Sports is instructed by all hotels as a first response to refer guests with noise and/or safety complaints to hotel security and the front desk.

### **BAGGAGE AND VALUABLES:**

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags.

### **ADDITIONAL EVENT TICKETS:**

GET Sports, as your official travel provider, has the following terms & conditions for the purchase of event spectator tickets for the below events in Anaheim, California.

- IWF (International Weightlifting Federation) Sr. World Championships (Nov. 28, 2017 - Dec. 5, 2017)
- USA Weightlifting American Open (USAW - Dec. 8-10, 2017)

### **IWF Sr. World Championship & USAW American Open Daily Admission Tickets**

-- **One Day Admission Tickets - Valid for ONE DAY use (for IWF World or American Open Event)**

General Admission: \$30, General Admission plus Special Access\*: \$100, Weekly Admission Tickets

General Admission: \$240, Ticket valid for full IWF World Championship Only:

General Admission plus Special Access\*: \$800, Ticket valid for IWF World & American Open events

\*Special Access Includes:

Premium Seating - this is general seating in a reserved area, which is the best seats of the house and faces the front of the platform. Special Access to observe the Training Hall - this is general seating in the spectator section of the Training Hall for all and any country's training session(s) of ticket holder's choice & Eleiko Drawstring bag.

- For tickets purchased directly through GET Sports, the ticket terms and conditions are:
- 50% of the price of the selected tickets on account is due at the time of booking.
- Ticket Cancellation Date/Fee: Tickets are refundable up to Wednesday, October 18, 2017, less a \$10 administrative fee. After this date, tickets are non-refundable.
- Final payment will be charged to the credit card on file on October 19, 2017
- Redemption - GET Sports will provide a receipt voucher upon purchase. Once paid in full purchaser will have the option to receive tickets at GET Sports Travel Booth and/or Anaheim Convention Center Will Call area or have ticket mailed in advance for an additional \$12.50 shipping fee (Continental US addresses only). Specific Will Call location and information to be communicated at least 14 days prior to arrival
- GET Sports and IWF World Weightlifting Championship and American Open are not responsible for any lost, misplaced or stolen tickets.
- Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$30 transaction fee per instance.

### **CHANGES TO THE WEBSITE**

GET Sports may, in its sole discretion, terminate, change, modify, suspend, make improvements to, or discontinue any aspect of the website or any products or services available through or outside of the website, temporarily or permanently, including the availability of any products or services of the website or access to any parts of the website, at any time without notice to you, and you agree that GET Sports shall not be liable therefor.

### **LINKED SITES**

GET Sports makes no claim or representation regarding, and accepts no responsibility for, the quality, content, nature, or reliability of websites accessible by hyperlink from the GET Sports website, or websites linking to these websites. The linked websites are not under the control of GET Sports, and GET Sports is not responsible for the content of any linked website or any link contained in a linked website, or any review, changes, or updates to such sites. The inclusion of any link does not imply affiliation, endorsement, or adoption by GET Sports of the web site or any information contained therein.

GET Sports may update or amend these Terms and Conditions from time to time to comply with law or to meet our changing business requirements without notice to you. Your continued reservation, use of the website and/or other products or services of GET Sports after any such changes constitutes your acceptance of the new Terms and Conditions. Any updates or amendments will be posted on the website. The Terms and Conditions displayed on the website at the time the order is accepted will apply to the order.

***These terms and conditions constitute the entire agreement between GET Sports and Events and said guest. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented to by both parties. For questions about these terms and conditions, please call 888-877-4445 option 3, or email - [info@gettravel.com](mailto:info@gettravel.com)***