



2017 SUPER HEROES Half Marathon

Pre Event Guide



IMPORTANT TRAVEL INFORMATION:

PLEASE READ & DISTRIBUTE TO ALL MEMBERS OF YOUR TRAVELING PARTY





2017 SUPER HEROES Half Marathon November 9 - 12, 2017

Updated 5/25/2017

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Useful Links:

[RunDisney Event FAQ's](#)
[Anaheim Area Maps](#)
[runDisney's Official Event Guide](#)
[Disneyland Resort Official Site](#)

ALL INFORMATION IS SUBJECT TO CHANGE

ACCOUNT HOLDERS PLEASE READ:

It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of this travel guide and the full [terms and conditions](#)

Thank you for celebrating the Super Heroes Half Marathon Weekend with us! We appreciate that you have chosen GET Sports for your travel arrangements and we look forward to seeing you soon in Anaheim for this prestigious event!

This information packet will provide you with important travel, new ticket information, & ticket pick-up. Please read it carefully as it will help you squeeze every last drop of magic out of your race weekend at the Disneyland® Resort.

HOW TO LOG INTO YOUR GET SPORTS TRAVELER ACCOUNT

To view your complete account information visit our website and log into your account directly, please click [here](#). Enter your last name, and your traveler ID number. Please ensure all names in room are correct, ticket types purchased, flight information, etc.

*If you have trouble viewing your account or want to discuss or request a change, please call or email one of our expert customer service representatives

GET SPORTS INFORMATION & PICK UP DESK

If you have any hotel, ticket or travel questions throughout the weekend, please visit our GET Sports Info Desk at the location and during the hours listed below or call our on-site number at 916-990-6701.

Event Ticket Updates!! Last chance to pre-purchase tickets is 11/06/2017 at 2:00pm PST. Our specially priced park tickets are available for purchase in advance of your arrival only. There will be no on-site ticket sales available. Our Desk is dedicated for pre-purchased ticket pick-ups only. All tickets have to be used between 11/5/2017 and 11/18/2017. Tickets will expire after 11/18/2017. GET Sports ticket pick up location will be announced approximately one month prior to the event.

GET SPORTS INFO & TICKET PICK UP DESK HOURS*:

Please note: there will be no early ticket pick up. Should you need your tickets prior to the start of the expo, we recommend you add the shipping option to your account.

Thursday, November 9, 2017 10:00 a.m. - 8:00 p.m.

Friday, September 1, 2017 Noon - 8:00 p.m.

Saturday, September 2, 2017 11:00 a.m. - 4:00 p.m.

Location: Disneyland® Hotel Exhibit Hall

*Hours subject to change



SCHEDULE OF EVENTS

Avengers Super Heroes Half Marathon

Sunday, November 12, 2017

Start time: 5:00 AM

Start/Finish: Disneyland® Resort

Infinite Gauntlet Challenge

November 11 & 12, 2017

Start time: 5:00 AM

Start/Finish: Disneyland® Resort

Thor 10K

Saturday, November 11, 2017

Start time: 5:00 AM

Start/Finish: Disneyland® Resort

Spider-Man 5K

Friday, November 10, 2017

Start time: 5:00 AM

Start/Finish: Disneyland® Resort

HEALTH & FITNESS EXPO TIMES AND LOCATION

Headquarters for everything you need to prepare for race weekend is at the Expo. All runners must attend the Expo for race number, shirt & gEAR bag pick up.

You must download and complete your personalized race waiver on-line (available approximately one month prior to event) and bring your photo ID in order to pick up your Race Packet. If you do not have a valid photo ID, staff cannot issue you your race bib. No exceptions will be made.

YOU MUST PICK UP YOUR OWN PARTICIPANT PACKET (WHICH INCLUDES YOUR EVENT-ISSUED BIB NUMBER AND TIMING DEVICE) DURING REGULARLY SCHEDULED HOURS. Individuals are not allowed to pick up participant packets on behalf of others.

Be sure to visit the GET Sports Booth at the Expo for more information/registrations for other runDisney races, including the 2017 Paris Half Marathon Weekend!



runDisney Health & Fitness Expo

Thursday, November 11, 2017 10:00 a.m. - 8:00 p.m.

Friday, November 12, 2017 Noon - 8:00 p.m.

Saturday, November 13, 2017 11:00 a.m. - 4:00 p.m.

Location: Disneyland® Hotel Exhibit Hall

*Hours Subject to Change



IMPORTANT HOTEL INFORMATION

At hotel check in you will be asked for your photo ID, and a credit card for incidentals. Hotel rooms are listed by the primary adult's last name who registered with GET Sports. All roommates are then listed as secondary names under the primary last name.

Check-in & Checkout: Average Check-in time is after 3:00pm. For early travelers, every effort will be made to get guests settled as soon as possible. Guests arriving before check-in time will be accommodated as rooms become available. Check-out time is before 11:00am. If you are going to request a late check out, please make that request with the front desk when you check in. Please be advised, only your room and tax have been pre-paid. All incidental charges are the responsibility of the guest.



Connecting Room/Adjoining Room/Bed Type: All rooms are based on the hotel's "standard" room type. Every effort will be made to accommodate all requests for specific bed types, connecting rooms, adjoining rooms, and multiple rooms together. Due to the high volume of the event weekend, timing of other guests Check In and Check Out, and the capacity of specific hotels, we cannot guarantee any specific room requests.

Roommates: If you have not yet submitted the names of all the individuals occupying your room, please call us and/or email us at 888-877-4445 opt. 3 or at info@gettravel.com. Every hotel requires the names of all individuals staying in their property.

[DISNEYLAND® RESORT HOTELS:](#)

Disneyland Hotel - (714) 778-6600
1150 Magic Way, Anaheim, CA 92802

Disney's Paradise Pier - (714) 999-0990
1717 Disneyland Drive Anaheim, CA 92802

Disney's Grand Californian Hotel & Spa - (714) 635-2300
1600 South Disneyland Drive, Anaheim, CA 92802

[GOOD NEIGHBOR HOTELS:](#)

Anaheim Majestic Garden Hotel - (844) 227-8535
900 Disneyland Dr, Anaheim, CA 92802

Best Western Stovall's Inn - (714) 778-1880
1110 West Katella Avenue, Anaheim, CA 92802

Grand Legacy at the Park - (714) 772-0440
1650 S. Harbor Blvd., Anaheim, CA 92802

Quality Inn Anaheim - (714) 917-1067
1441 S. Manchester Ave., Anaheim, CA 92802

Red Lion Hotel - (714) 750-2801
1850 S. Harbor Blvd., Anaheim, CA 92802

SpringHill Suites Anaheim - (714) 772-6777
1160 W. Bell Rd., Anaheim, CA 92802

DISNEYLAND® RESORT THEME PARK TICKET INFORMATION

Pre-Purchased Theme Park Ticket Pick-Up Location & Hours* – Don't Forget To Pick Up Your Tickets!



Starting November 9, 2017, GET Sports staff will be on-site during this event. The GET Sports ticket pick up location will be announced approximately one month prior to the event. Our guest service staff will be available during the desk hours listed on page 1. Pre-purchased tickets must be picked up by the person who ordered them and that person must have a photo ID and provide their signature acknowledging receipt of their tickets. The only exception is written authorization to pick up someone else's tickets with copy of the account holder's photo ID.

PLEASE NOTE: Your pre-purchased theme park tickets will not be included in your registration bag or race documents provided by runDisney.

IMPORTANT NOTICE TO ALL PARTICIPANTS & GUESTS: Our specially priced theme park ticket policies and procedures have changed. Please take notice of the below and see additional details on the Park Tickets link of our [event website](#):

1. Tickets are only sold by GET Sports in advance of guest arrival. Tickets can no longer be purchased on-site as in previous years. We do not have personal contact information on all occupants of rooms, please notify your travel companions, friends and family attending this event and forward.
2. All tickets purchased through GET Sports must be shipped in advance (\$22.00 Fee) or picked up from the GET Sports travel desk at the times and locations listed on page 1. The last day to pre-purchase tickets with a home or business shipping option (CONTINENTAL USA ONLY) OR to pick up on-site is Wednesday, 10/25/2017 at 5:00pm California Time (PST). There will not be an early ticket pick up option.
3. All tickets have to be used between 11/5/2017 and 11/18/2017. Tickets will expire after 11/18/2017.
4. All tickets on account are considered FINAL as of our deadline date of 11/6/2017 at 5:00 pm PST are NON REFUNDABLE with no changes, exchanges or post event shipping for those who do not bring, use or pick up their tickets.
5. After 11/6/2017, specially priced sports tickets will not be available; however, additional tickets will still be available at the Disneyland front gate at regular rates.
6. The amount paid for tickets purchased through GET Sports cannot be applied toward upgraded tickets or annual passes with Disneyland directly.
7. Tickets lost, damaged, stolen or not picked up are not replaceable or refundable.
8. [Additional terms and conditions apply.](#)

***All features and/or final purchase cut off dates of Theme Park tickets are subject to change without notice.*

[ADVANCE PURCHASE Disneyland® Resort Theme Park Tickets **Orders available through 11/06/2017 **](#)

Ticket Type	GET Prices ALL AGES
Disneyland® One Day One Park Ticket	\$114.00
Disneyland® One Day Park Hopper® Ticket	\$159.00
Disneyland® Two Day Park Hopper® Ticket	\$220.00
Disneyland® Three Day Park Hopper® Ticket	\$270.00
Disneyland® Four Day Park Hopper® Ticket	\$295.00
Disneyland® Five Day Park Hopper® Ticket	\$310.00

DON'T FORGET TO ASK ABOUT ROOMS, TICKETS AND/OR REGISTRATIONS AVAILABLE FOR OTHER runDISNEY EVENTS: DISNEYLAND HALF MARATHON, PARIS HALF MARATHON WEEKEND, STAR WARS HALF MARATHON, & TINKER BELL HALF MARATHON!

EVENT TRANSPORTATION

If you're staying at a Disneyland® Resort Hotel you are within walking distance to all race weekend events.

Runners that plan to use the ART option for the weekend need to obtain a weekend ART Pass. The pass can be obtained at the ART Booth, located in the upper level of the Expo, just outside the main entrance into the Fitness Expo. Please save this pass for use over the entire weekend.

[CLICK HERE](#) for more transportation information.

Guests not staying at a Anaheim Area Hotel designated by the transportation logo listed on our website hotel page will need to provide their own transportation to the Disneyland® Resort for the 2017 weekend events. Standard parking fees apply.

All event transportation information is subject to change. <http://rideart.org/>



AIRPORT SHUTTLES AND RENTAL CARS

Please use the links below to view to/from discount airport transportation to your event!



Use Promo Code: 4JA7A



Use Promo Code: CD04130D96



Use Promo Code: XZL3004



Use Promo Code: XZL3004

MVP PROGRAM FOR GET SPORT GUESTS

Introducing exclusive MVP Event Deals for all GET Sports travelers! When you book travel or tickets with GET Sports, you are our Most Valued Participant! And as a way to say thanks, we have partnered with Anaheim Resort Area businesses to offer you great discounts on dining, shopping, activities and more! When you book with GET Sports you are always an MVP to us!

[View MVP Program details](#)



FAQS & THINGS TO KNOW

Q: Is bag check available for runDisney races?

A: gEAR Bag Check is available for the Half Marathon, 10K and 5K. A clear plastic bag will be issued to you at Packet Pick-Up to be used for gEAR Bag Check service. No other bag will be accepted. A numbered gEAR Bag Check sticker will be given to you at Packet Pick-Up. Place the sticker in the clearly defined area on your clear plastic bag prior to arriving at gEAR Bag Check. At race completion, your race number will be used to verify your bag when you pick it up.

Q: Am I allowed to wear a costume in runDisney races?

A: Yes, however, costumes cannot interfere with the safety of you or other runners. If a costume is questionable or offensive to others, we reserve the right to either have you change into something more appropriate or remove you from the event.

Q: Will the race be cancelled or postponed due to weather?

A: All runDisney races will be held rain or shine, except in the case of lightning.

Q: What do I need to bring to Packet Pick-Up?

A: To pick up your race packet, you must bring a valid photo ID and your signed waiver. If the participant is under 18 years old, the waiver must be completed and signed by a parent or legal guardian. Waivers will be available approximately three weeks before the event and on-site at the runDisney Health & Fitness Expo.

Q: What are acceptable forms of ID for Packet Pick-Up?

A: Government issued IDs, including driver's licenses, passports, and military IDs, and valid student IDs will be accepted as a photo ID.

Q: Am I allowed to bring my stroller into the Expo?

A: Strollers are permitted, pending capacity inside the runDisney Health & Fitness Expo.

Q: If I can't attend the race, can my race packet be mailed to me?

A: The following items will not be mailed after the event: race packets, gEAR bags, race shirts, commemorative pins, commemorative necklaces or commemorative Mickey ears. For more information, please see the runDisney registration policy.

For more FAQs and helpful tips please visit the websites below:

<https://www.rundisney.com/super-heroes-half-marathon/>