

# GET TRAVEL FINAL EVENT GUIDE: IMPORTANT TRAVEL INFORMATION



# PLEASE READ & DISTRIBUTE TO ALL MEMBERS OF YOUR TRAVELING PARTY





# 2017 VEX Robotics World Championship

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Useful Links:
VEX Event FAQ's
VEX Official Event Page
Concessions & Food Truck Hours
Kentucky Expo Center Page
Time Zone Converter
Currency Converter
World Weather
International Calling Tips
Country Codes

ALL INFORMATION IS SUBJECT TO CHANGE

ACCOUNT HOLDERS:
It is the responsibility of the individual booking the rooms to provide every person involved in the reservation(s) a copy of this travel guide and the full terms and conditions

Thank you for celebrating the 2017 VEX Robotics World Championships with us! We appreciate that you have chosen GET Travel for your travel arrangements and we look forward to seeing you soon in Louisville for this momentous event!

This information packet will provide you with important hotel, transportation and activity information, and is subject to change. Please read it carefully, and distribute to all members of your traveling party.

### HOW TO LOG INTO YOUR GET SPORTS TRAVELER ACCOUNT

IMPORTANT: Please <u>CLICK HERE</u> (enter your last name and your traveler ID number) to view your account, and confirm your account details are correct! It is very important to ensure all details are accurate on your account prior to departure.

\*If you have trouble viewing your account or want to discuss or request a change, please call or email one of our expert customer service representatives at 888-877-4445 option 3 or at info@gettravel.com

# IMPORTANT REMINDERS

- Don't forget to look at your invoice! GET Travel has sent out a final confirmation invoice. Please review and ensure your travel details are accurate. It will be difficult to make changes or corrections on-site.
- INTERNATIONAL TRAVELERS:
  - For information regarding travel to the United States, please visit travel.state.gov
  - Bring an adapter or two for all electronics. Countries have different size plugs and voltage.
  - Contact your bank and notify them you will be traveling internationally so you have access to funds.
  - Make sure your credit card will work in the USA. American banks and merchants
    have switched almost completely to the more secure chip-and-PIN technology, and
    fewer businesses abroad are accepting the outdated magnetic-strip cards.
  - Should you plan to use your cell phone or tablet while abroad, be sure to contact your cell phone provider to ensure your device plan has the capability.
- Do not check any medications or valuables in your luggage. Bring them in your carry-on luggage.

# **GET TRAVEL INFORMATION DESK\***

# Kentucky Expo Center - Workman Lobby

Wednesday, 4/19 - 12:00pm - 7:30pm
Thursday, 4/20 - 7:30am - 7pm
Friday, 4/21 - 7:30am - 7pm
Saturday, 4/22 - 7:30am - 7pm
Sunday, 4/23 - 12:00pm - 7:30pm
Monday, 4/24 - 7:30am - 7pm
Tuesday, 4/25 - 7:30am - 7pm
\*Hours and Location are subject to change.

For after hours emergencies while in Louisville please call 407-404-0622 OR 916-990-6701

# **HOTEL INFORMATION**

At hotel check in you will be asked for your photo ID, and a credit card for incidentals. Hotel rooms are listed by the primary adult's last name who registered with GET Travel. All roommates are then listed as secondary names under the primary last name. You can confirm your travel details here.

**Check-in & Checkout:** Average Check-in time is after 4:00pm. For early travelers, every effort will be made to get guests settled as soon as possible. Guests arriving before check-in time will be accommodated as rooms become available. Average Check-out time between 11:00am and 12:00 noon. If you are going to request a late check out, please make that request with the front desk when you check in. Please be advised, only your room and tax have been pre-paid. All incidental charges are the responsibility of the guest.

**Connecting Room/Adjoining Room/Bed Type:** Every effort will be made to accommodate all requests for specific bed types, connecting rooms, adjoining rooms, and multiple rooms together. Due to the high volume of the event weekend, timing of other guests Check In and Check Out, and the capacity of specific hotels, we cannot guarantee any specific room requests.

**Roommates:** If you have not yet submitted the names of all the individuals occupying your room, please call us and/or email us at 888-877-4445 opt. 3 or at info@gettravel.com. Every hotel requires the names of all individuals staying in their property.

# **VEX WORLDS TEAM PARTY**

The REC Foundation is pleased to announce that VEX Worlds will once again conclude with a Team Party at Kentucky Kingdom amusement park. There will be a team party on Saturday, April 22, 2017 after the VRC World Championship and a party on Tuesday, April 25, 2017 after the VEX IQ World Championship.

Kentucky Kingdom is located on Kentucky Exposition Center property and features thrilling new roller coasters, free fall rides and more! The Storm Chaser (the L.A. Times has it in the running for top new coaster of 2016!), T3 (a suspended looping coaster with five inversions),



Skycatcher (a 130 foot tall swing ride), Cyclos (a rotating pendulum that loops 360 degrees in the air) and FlutterFly will all be open and running during the event! Please note that only Kentucky Kingdom will be open during the team party. The attached Hurricane Bay water park will not be open during the party. The park will remain closed to the general public enabling VEX Robotics teams from around the world to enjoy a selection of rides food, music and fun without interruption.

**VEX Worlds Team Party Details** 

MEAL LOCATION: Picnic Grove near Giant Ferris Wheel area | MENU: Download PDF

Saturday, April 22nd, 2017

Hours: 5:00 p.m. to Midnight

Meal Time Options: Option #1 – 5:30-6:30 Option #2 – 6:45 - 7:45

Option #3 – Barcoded Wristband\* (\$11 credit towards food & drink inside the park)

Tuesday, April 25th, 2017

Hours: 5:00 p.m. to 11 p.m.

Meal Time Options: Option #1 - 5:00-6:15 Option #2 - 6:30 - 7:45

Option #3 – Barcoded Wristband\* (\$11 credit towards food & drink inside the park)

PLEASE NOTE: Closing ceremonies could run late, but park will adjust as much as possible the day of.

PRICING OPTIONS FOR BOTH DATES

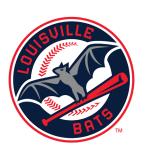
#### Advance Tickets (purchase by April 13th) - \$30 BOOK NOW!

Choose one: Entrance & Buffet Meal OR Entrance & wristband\* worth \$11 in cash for food & drink inside the park

On-site Tickets (available starting April 19th) - \$45 (please see <u>page 2</u> for Kentucky Kindgom Ticket Sales HOURS) Choose one: Entrance & Buffet Meal OR Entrance & wristband\* worth \$11 in cash for food & drink inside the park

\*WRISTBANDS ARE ONLY DISTRIBUTED ON DAY OF EVENT (SATURDAY & TUESDAY) FROM THE GET TRAVEL
SPORTS BOOTH HOURS LISTED ON PAGE 2.

# LOUISVILLE BATS BASEBALL GAME



We're inviting your group to take part in the FUN! To reserve space for your students or receive more information, please complete the <u>Louisville Bats Request Form</u>. Capacity is limited for certain ticket packages, so early orders are encouraged. All groups will be finalized no later than April 14, 2017. Transportation to & from the game is available. Be sure to request this through the Request Form.

Five Louisville Bats baseball games are designated as 2017 VEX Nights:

Tuesday, April 18: Louisville Bats vs. Scranton/W-B@ 6:35 PM — \$1 Hot Dogs & \$1 Soft Drinks Night Wednesday, April 19: Louisville Bats vs. Scranton/W-B@ 6:35 PM Thursday, April 20: Louisville Bats vs. Scranton/W-B@ 7:05 PM

Friday, April 21: Louisville Bats vs. Durham @7:05 PM

Sunday, April 23: Louisville Bats vs. Durham @2:05 PM – Pregame Team Autograph Session

#### VEX COMBO PACKAGE

This special deal is only available for VEX groups and must be ordered in advance. Tickets will not be available at the door.

Field Reserved (Outfield Area) – \$15 per person Game Ticket AND Louisville Bats Hat

Premium (Home Plate Area) – \$18 per person Game Ticket AND Louisville Bats Hat

Club (Padded Seats & Lounge Access) – \$24 per person Game Ticket AND Louisville Bats Hat AND \$5 Loaded Value to Spend on Concessions or Merchandise

ALL-YOU-CAN-EAT PACKAGE – \$29 per person Game Ticket AND 2 Hours of Catering



# QUEST SCAVENGER HUNT



We know you can excel at Robotics Challenges, but is your team up for the Quest?! GET Sports is challenging your team to compete to see who will RULE The City! The Quest Scavenger Hunt is a virtual and physical team adventure that will test your team's detective skills, your knowledge of your surroundings, and your sense of adventure.

As your team completes tasks and accumulate points, you will be ranked in real time on the Quest Scavenger Hunt leaderboard. The winner will receive recognition on GET Sports website and social media pages! Questions? Please call us at (888) 877-4445 ext 51101 or email us at <a href="https://www.whitneyw@gettravel.com">whitneyw@gettravel.com</a>.

#### Quest Sign up Steps:

- 1. Complete online Team Registration Form, sign waiver, and submit payment. <u>CLICK HERE.</u> Please note, the registration cut off is April 10, 2017 at 5:00 pm PST.
- Or, register and pay one time team registration fee by calling (888) 877-4445 ext. 51101
   \$20 per team (minimum 1 adult chaperone required)
  - 2 Minimum required to participate (1 Adult Chaperone & 1 student participant)
- 3. Each team should download the "Social Scavenger" app to ONE team member's smart phone/tablet.
- 4. Personalize the app by uploading your team name and unique team image.
- 5. Search our Quest Scavenger Hunt game
- 6. Once you're on-site have a great time learning and exploring!

#### TRANSPORTATION OPTIONS

Do you need air travel or charter transportation options? GET Sports can assist you with your group travel needs! For all transportation options, please call us at 888-877-4445 ext. 51123.

If you have already booked your transportation, please <u>log in to your account</u> and confirm your travel details.

# **Group Air Travel**

If you have a travel group of 10 or more and need assistance with your airline reservations please call us at 888-877-4445 Ext 51123. All members of the group must be traveling together from the same departure and same arrival destination on a one way or round-trip itinerary. We will collect the required information and give you a quote as quickly as possible. Please note: At this late date, full payment and full legal names of all travelers would be required at the time of booking.

# Non-Group Air Travel (1-9 travelers)

Book Direct through the airline – no matter how many are traveling! See below for the link to book your travel and save!

<u>UNITED</u> - Use Code: ZY9F681404 DELTA - Use Code: NMPZB

# **Hotel to Venue Shuttle Transportation**

Transportation to and from many Louisville hotels and KEC is provided. Please click <a href="here">here</a> for the VEX KEC Shuttle Schedule

# FOOD OPTIONS AND OTHER AREA DISCOUNTS

# **Concessions and Food Trucks**

Concession areas and food trucks are open during VEX Worlds click <u>here</u> for details. Concessions from local food trucks will be available outside the Crowne Plaza Hotel (walking distance) from April 19-21 and April 23-24 from 6 p.m. to 9 p.m. Food trucks will also be outside of the Workman Lobby during lunch.

To order team lunches before the event, click here after submitting team's event registration.

# Louisville Show your Badge

Louisville is proud to present the Show Us Your Badge program, a special discount program for show participants to use while in Louisville. Please note: VEX Registrants will provide a WRISTBAND instead of a badge. This will still apply to the Louisville Show your Badge program.

Take advantage of special offers and discounts from the city's most popular sites including retail shops, restaurants and attractions. Just present your name badge at the listed locations around town to receive amazing discounts and offers. Click <u>here</u> for a full list.

#### Q: CAN I PAY AT CHECK IN?

A: No. Rooms are paid for in advance of check-in and submitted as one Group Reservation to the hotel. At check-in however, each guest is asked to place a personal credit card on file for any incidentals. Please note, should reservation(s) change, such as adding or canceling a night(s), the credit card on file with GET Travel will be charged a change fee and/or other charges assesed at the time of change. Individual room incidentals, however, are the responsibility of the guest, and are paid directly to the hotel.

#### Q: I CAN'T KEEP MY ORIGINAL RESERVATION, WHAT DO I DO?

A: There are no refunds after final payment has occurred and you have arrived at the hotel. From time to time emergencies do happen. If you are not able to make the original check in of your reservation <u>please call GET Travel immediately</u>, so we can notify the hotel on your behalf. Should you need to check out early due to an emergency, again, <u>notify the hotel and GET Travel immediately</u>. <u>Although there is no quarantee of refund</u>, GET Travel will contact the hotel and do our best to secure a refund.

#### Q: WHAT HAPPENS IF THERE'S AN TRAVEL RELATED ISSUE ONSITE?

A: There will be 24 hour on-site staff in case of travel emergencies. Please refer to page 2 of this guide for the on-site phone numbers.

#### Q: WHICH AIRPORT IS THE CLOSEST TO VEX WORLDS 2017?

A: Louisville Regional Airport (SDF) is one mile from the Kentucky Exposition Center. VEX Worlds attendees are responsible for booking their own transportation to/from the airport. It is important to calculate the airport transportation costs into your trip. In addition, teams may consider flying into another airport close to Louisville, such as Cincinnati (CVB), Indianapolis (IND) or Lexington (LEX). Please note that transportation options are limited from these airports.

#### Q: HOW DO I GET MY PARKING PASS FOR THE KENTUCKY EXPO CENTER?

A: Each team is entitled to 1 free parking pass. Parking passes will be emailed out electronically from the venue to the main contact that registered the team prior to the event. If additional parking passes are needed, there will be a link on the email to contact the venue to purchase additional passes. It is the responsibility of the team to print and bring parking passes with you.

#### Q: CAN I RENT ELECTRIC SCOOTERS OR WHEELCHAIRS AT THE KENTUCKY EXPO CENTER?

Yes, these items can be rented from Gould's Discount Medical in advance up to 48 hours prior to the date needed. Call Evelyn at 502-491-2000 extension 4330. Pick up and drop off will be at the Scooter Rental booth in Workman Lobby (North end of the South Wing Lobby).

For more FAQs and helpful tips please visit the websites below:

http://www.roboticseducation.org/documents/2017/01/vex-worlds-2017-team-faq.pdf http://gettravel.com/wp-content/uploads/2017/03/2017 VEX FAQs.pdf