

## 2017 DII Tip-Off Classic Terms and Conditions

GET Sports, as your official travel provider, has the following terms & conditions as part of your travel arrangements (hotels, transportation, attraction tickets, or other). As such your arrangements are subject to these terms & conditions. It is the responsibility of the individual booking any arrangements to provide every person involved in the reservation(s) a copy of the booking and these terms and conditions. All individuals and teams that are purchasing travel services must adhere to all terms & conditions stated herein.

### BOOKING PROCEDURES:

Reservations are not considered confirmed until a final payment is received and you have received a confirmation from GET Sports. Service features for all components booked are subject to change and may be based on features available at time of arrival, not those in effect at time of booking. All guests' full, legal names and children's ages are required at time of booking.

### PAYMENT PROCEDURES and IMPORTANT DEADLINE DATES:

-- **DEPOSIT** A \$50 per person for spectator a la carte options, and \$100 per person for team packages, is due at the time of booking. A deposit holds your reservation and full payment confirms it.  
--**FINAL PAYMENT** must be received by Tuesday, September 26, 2017. Bookings made on or after September 26, 2017, must pay in full at time of booking. Larger group balances on large group reservations paid via credit cards may pay an additional administrative fee.  
--Credit cards will be automatically charged on Tuesday, September 26, 2017, at 9AM PST for any balance due on your account, UNLESS other arrangements are made. A new authorization must be given on or prior to that date, or the final payment can be paid by check, money order or cashier's check, wire transfer & should be sent to:  
--**GET Sports** - Attn: 2017 DII Tip-Off Classic, 5080 Robert J Mathews Pkwy, El Dorado Hills, CA. 95762. Cash is not accepted and GET Sports will not take any responsibility for lost or non-received cash payments.  
-- All credit card payments are processed through **WORLDPASS TRAVEL GROUP** on behalf of GET Sports - and will appear on your personal credit card statement. Final confirmation/receipt will be emailed to you via the email address supplied, unless otherwise requested to us.

### CANCELLATION, CHANGE FEES and DECLINED CREDIT CARD/NSF FEES:

--All cancellations must be made in writing to the GET Sports corporate office via email, and sent to: [info@gettravel.com](mailto:info@gettravel.com), or by facsimile- sent to (916) 939-6806 Attn: *Guest Services*; or by mail sent to *GET Sports - Attn: Guest Services, 5080 Robert J. Mathews Parkway El Dorado Hills, CA 95762*. To guarantee receipt of delivery for US Mail it is suggested that you send letter "Return Receipt Request".  
--Declined credit cards will be charged a \$10 transaction fee per instance and a NSF check fee will be charged a \$30 transaction fee per instance.  
--For a cancellation made in writing by Tuesday, September 25<sup>th</sup> at 5:00 pm PST, there is a cancellation fee of \$10 per room on **ROOM ONLY** purchases.  
--\$100 per person deposit is non-refundable on packages.  
--Cancellations made in writing after Tuesday, September 25<sup>th</sup> at 5:00 pm PST and up to 5 business days prior to check-in date, may receive a partial refund based on monies remaining after deducting 1 room night charge per room and other additional documented cancellation fees assessed by the hotel.  
--Cancellations within 5 business days of check-in date and all no-shows are non-refundable. No refunds will be given for early check-out departures.  
--All cancellations must be in writing to [info@gettravel.com](mailto:info@gettravel.com).  
--For a hotel change made after Tuesday, September 25<sup>th</sup> or changes that results in a room rate change, there is an additional \$25 per room charge plus any change fees assessed by hotels or other suppliers. For changes, the change fees must be paid in addition to any increase in rate resulting from the change. All changes must be in writing to [info@gettravel.com](mailto:info@gettravel.com).

### REFUNDS:

-- If you cancel, amounts paid, minus cancellation fees (see above) and other amounts owed, will be refunded within 30-45 days after scheduled departure date, if allowable.  
--No refunds will be made for unused *Theme Park* tickets or *Theme Park* tickets that are not picked up. Any refunds as a result of pre authorized changes to the packages must be requested in writing within 30 days after departure and will be assessed a \$25 Administration/Processing fee. All documents must be returned in order to process a refund. We reserve the right to make refunds in accordance with the method that payment was received.  
--No refunds will be made after travel has commenced or if a flight is missed/delayed.

### CHANGE PROCEDURE:

---Changes must be made in writing via GET Sports Official Change Form either directly online, emailed, printed & mailed, or faxed. Email Official Change Form to: [info@GETTravel.com](mailto:info@GETTravel.com); mail to GET Sports - Attn: 2016 DII Tip-Off Classic, 5080 Robert J. Mathews Parkway, El Dorado Hills, CA 95762 or; Fax: (916) 939-6806 Attn: 2017 DII Tip-Off Classic  
--To guarantee receipt of delivery for US Mail it is suggested that you send your letter "Return Receipt Request".  
--Changes affecting outbound flights or first night's accommodation must be made at least 14 business days prior to arrival and are subject to rate changes. Airlines/hotels/suppliers do not permit changes in certain situations.  
--Changes that result in additional fees or charges for falling below any stated minimum to qualify for "group or discounted" rates will be passed onto the account holder and payable prior to departure.  
-- Change forms must be filled out and direct verbal contact must be made for changes made 72 business hours out from your arrival date.

### RATES:

All rates are subject to changes until account balance is paid in full. After balance is paid in full, rates are subject to change due to imposition of documented tax increases or other charges of governmental authorities. All rates are in U.S. dollars. Incidental charges require an additional credit card authorization at the time of check-in as some amenities may have an additional hotel fee such as (parking fees, refrigerators, microwaves, roll away beds, room service, etc.), unless they are part of the room published room rate. GET Sports is not

responsible for any incidental charges that might be added to your room charges, during your hotel stay.

### HOTEL CHECK IN/OUT:

Check-in time is typically between 3 and 4 p.m. and check-out time is normally between 10 and 11 a.m. (During peak periods, check-in may be delayed one to two hours.) Most hotels will store luggage for guests arriving before check-in time and/or departing after check-out. Incidental charges require an additional credit card authorization at the time of check in.

### BAGGAGE AND VALUABLES:

Please retain all valuables, such as cash, prescription medications, gold, silver, jewelry, laptop computers, proof of identification, photography or video equipment, cellular phones, or other valuables in your personal control when checking or transferring bags. GET Travel Sports is not responsible for any lost or stolen items. We highly recommend optional sports travel insurance. For more information, visit our website or call guest services.

### SPORTS TRAVEL INSURANCE:

GET Sports offers comprehensive travel insurance for athletes, coaches, and spectators as a way of protecting your hard-earned travel dollars when attending a sports event. Whether travelling locally or internationally—whether you're a competitor or spectator, unexpected circumstances, including trip cancellation, lost baggage, medical issues etc., may arise and you want the peace of mind that you are protected! For more information, visit our website, [www.gettravel.com](http://www.gettravel.com) or call guest services at (888) 877-4445 option 3.

### HOTELS:

Guests are responsible for their own individual safety. Guests are also responsible for damaged or missing equipment, furnishings or other provided amenities. Additional cleaning and damage fees may apply. No refunds or reductions in pre-paid rate are granted for mechanical failures or malfunction, interruption of utilities or other maintenance problems concerning air conditioners, heaters, dishwasher, washer, dryers, televisions, DVD players, swimming pools, or other appliances or amenities. Please do not hang laundry, uniforms or towels from interior room sprinklers or from balcony areas.

GET Sports does not take responsibility for renovations happening at Hotel property or any unforeseen technical, electrical, plumbing or mechanical failures at the hotel or attraction level.

### THEME PARK TICKET ENTITLEMENTS:

Please visit [www.gettravel.com/events/tipoff-2016/tickets.php](http://www.gettravel.com/events/tipoff-2016/tickets.php) for ALL Theme Park Ticket ordering options, and Terms & Guidelines.

**Final orders for physical theme park tickets (Disney, Six Flags Magic Mountain, Medieval Times) with shipping option is 9/26/2017**

**Final orders for electronic theme park tickets (Knott's Berry Farm & Universal Studios) will be 10/26/2017 and emailed out on 10/27/2017**

**One Day - One Park All Day Theme Park Ticket-** Disneyland® Resort 1-Day Ticket (ages 3 and older) includes one-day admission (open to close) to either Disneyland® Park or Disney's California Adventure® Park, but not both.

**Park Hopper® Theme Park Tickets-** Disneyland® Resort *Park Hopper®* Tickets (ages 3 and older) includes admission to *Disneyland® Park* and *Disney California Adventure® Park* on the same day, including re-entry privileges on such day. Amount of days are equal to ticket purchased and as stated on the actual ticket.

**Knott's Berry Farm General Admission** - Tickets Valid One Day thru December 31, 2017 and are Electronic tickets emailed to the purchaser or to be picked up at packet pick up (Time & Location TBD).

### SHIPPING:

All tickets purchased with the shipping option should be placed with a minimum fee of \$22 for all domestic shipments. Tickets cannot be shipped internationally.

### PLEASE NOTE:

Spectators may purchase daily or all tournament Game Tickets in advanced, until October 26, 2017 at 5:00 pm PST. After this cutoff date, all Game Tickets will be available for purchase onsite. The times and location to purchase and/or pickup Game Tickets, will be announced as the event gets closer.

### MISCELLANEOUS:

GET Sports provides coupons and discounts to their guests through the MVP Program in an effort to provide a more exciting and affordable event experience. Although we do not anticipate any issues, GET Sports is not responsible for negative experiences with MVP Program partner businesses. Please address these issues with the partner business directly and inform GET Sports of the occurrence and resolution.

*These terms and conditions constitute the entire agreement between GET Sports and registrant. All other verbal discussion or implied agreements are invalid and not part of the contract and are not binding to this agreement. Any other agreements and changes must be made in writing and consented by both parties. For questions about these terms and conditions, please call 888-877-4445, option 3, Mon - Fri 7:30 a.m. to 5:00 p.m., or email- [changes@gettravel.com](mailto:changes@gettravel.com)*